



# Quarterly Stakeholder Meeting Agenda

## State Demonstration to Integrate Care for Full Benefit Medicare-Medicaid Enrollees

- DATE:** Tuesday, January 29, 2013
- CHECK-IN TIME:** 1:00 p.m. – 1:30 p.m. MT
- MEETING TIME:** 1:30 p.m. – 3:30 p.m. MT
- LOCATION:** National Multiple Sclerosis Society  
900 South Broadway  
Denver, CO 80230  
[Google Map](#)
- CALL-IN:** 1-866-581-1933 (toll-free) or 1-517-876-5009  
Access code: 747 030 5
- WEBINAR:** <https://www4.gotomeeting.com/register/183210359>

Please RSVP to [Laura Pionke](#) at 303-866-3980 to indicate whether you will be attending by phone or in person.

| ITEM | AGENDA TOPIC   | DURATION   |
|------|--|------------|
| 1.   | Welcome and Introductions  | 10 minutes |
| 2.   | Advisory Subcommittee Update<br>(Open Comment Period, Questions/Answers) | 20 minutes |
| 3.   | Project Timeline and Update<br>(Open Comment Period, Questions/Answers)  | 30 minutes |
| 4.   | RCCO Updates<br>(Open Comment Period, Questions/Answers)                 | 30 minutes |
| 5.   | Next Steps<br>(Open Comment Period, Questions/Answers)                   | 20 minutes |
| 6.   | Closing Remarks  | 10 minutes |

If you need special accommodations, please contact [Laura Pionke](#) at (303) 866-3980.



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### **Attendees:**

|                      |                        |
|----------------------|------------------------|
| Elisabeth Arenales   | Colin Laughlin         |
| Bill Artist          | Francesca Maes         |
| Adam Bean            | Linda Medina           |
| Bob Bongiovanni      | Donna Mills            |
| Teri Bolinger        | Nicole Miller          |
| Katie Brookler       | Lois Munson            |
| Mary Brown           | Laura Pionke           |
| Carol Bruce-Fritz    | Mary Catherine Rabbitt |
| Sean Bryan           | Sharon O'Hara          |
| Marceil Case         | Juanita Rios-Johnston  |
| Tom Clay             | Hanni Ruehrdanz        |
| Pat Cook             | Casey Ryan             |
| Edna Diament         | Alexis Silva           |
| Colleen Elliott      | Tasia Sina             |
| Bryan Gannon         | Sharon Steadman        |
| Steve Holsenbeck, MD | Linda Storey           |
| Drew Kasper          | Jose Torres            |
| Mary Kay Kisseberth  | Greg Trollan           |
| Nicole Konkoly       | Heidi Walling          |
| Jon Labadie          |                        |

Teri Bolinger opened the meeting at 1:30 p.m., welcomed everyone, and asked attendees to introduce themselves. After introductions, Teri reviewed the meeting agenda.

The Advisory Subcommittee update was the first agenda item. Teri explained that the Subcommittee Co-Chairs were unexpectedly unable to attend the meeting. With the agreement of Subcommittee members in the room, Teri gave the Subcommittee update.

The Advisory Subcommittee established Learning Labs for in-depth discussion of a single topic before each monthly Subcommittee meeting. The Subcommittee scheduled the first Learning Lab on February 12, 2013 at 12:15 p.m. Casey Ryan will explain Single Entry Point Agencies (SEPs), what they do, and how they will interface with the Regional Care Collaborative Organizations (RCCOs) in the Demonstration.

The Subcommittee has requested monthly updates from the RCCOs to describe their progress related to Demonstration readiness in such areas as provider recruitment and community partnerships.



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[The stakeholder meeting paused to confirm that the simultaneous phone-in meeting was in progress in another room at the MS Society.]

The Department has contracted with Bailit Health Purchasing to assess the different ombudsmen programs in Colorado that affect Demonstration enrollees. This work is related to administrative simplification needed in the Demonstration to make the managed fee-for-service environment easier and more seamless for enrollees to navigate. Bailit will present its findings and recommendations at the February Subcommittee meeting.

The Department has contracted with the Center for Health Literacy to assess current enrollment materials, draft enrollment materials for the Demonstration, and test those materials with enrollees, family members, and caregivers in English and in Spanish.

The Department has also shared information related to Demonstration quality measures with the Subcommittee. CMS has indicated standard core measures for all Demonstration states and has suggested other categories where individual states have more flexibility in choosing measures.

Teri reminded the stakeholders that all Subcommittee meetings are open and minutes and materials are posted on the Demonstration's web page on the Department's web site.

Teri provided a Demonstration update using the current project timeline [included on the last page of these minutes]. Teri summarized ongoing discussions between the Department and the Centers for Medicare & Medicaid Services (CMS) related to shared savings methodology and mentioned that further developments would be communicated to stakeholders and the Subcommittee.

The Department expanded its communication and engagement efforts and contracted with Health Management Associates (HMA) and Corona Insights to conduct interviews with Medicare-Medicaid enrollees and focus groups and interviews with caregivers and family members. HMA and Corona Insights recently presented their findings and recommendations to the Department, and their reports will be shared with stakeholders when finalized.

Teri reminded stakeholders that CMS changed its administrative budget process for the Demonstrations in December 2013. As a result, the Department is required to revise the administrative budget that it submitted to CMS with its proposal in May 2012. The



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Department is still determining the fiscal impact of CMS's changes and is continuing conversations with CMS. As a result, the Department did not submit a revised budget on January 28 but will submit on April 1, the next authorized submission date.

Teri clarified that an April 1 implementation date would result in enrollees in the Demonstration June 1. Time is needed for the Statewide Data and Analytics Contractor (the SDAC) to generate the first enrollment file so that enrollment materials can be mailed to enrollees for receipt by May 1. Enrollees then have an initial thirty-day period to decide to remain in or opt out of the Demonstration before being actively enrolled on June 1. Demonstration enrollment will be phased in over a period of approximately six months.

The Department is completing its analysis of provider relationships for Medicare-Medicaid enrollees so that the RCCOs and the Department can recruit more providers who already serve the enrollees but are not yet participating in the Accountable Care Collaborative (ACC).

Several stakeholders expressed the need to have a comprehensive listing of Medicaid and Medicare providers and asked if the Department could provide a directory. An integrated resource does not currently exist. However, information about Medicaid providers may be found on the Department's [website](#), and information about Medicare providers may be found on Medicare's [website](#).

Along with other Demonstration states, Department representatives will attend a conference on March 7-8 in Washington, DC that is sponsored by the Centers for Health Care Strategies (CHCS). The focus of the conference is integrated care and long-term services and supports (LTSS) in the Demonstrations.

RCCO representatives then provided stakeholders updates of their ongoing efforts to prepare for the Demonstration.

Teri reminded everyone of upcoming meetings: the Advisory Subcommittee meeting on February 12 and the ACC Program Improvement Advisory Committee on February 27. She thanked everyone for their attendance and participation and expressed special appreciation to the MS Society for hosting the meeting.

[The meeting ended at 3:00 p.m.]



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# Timeline

