# COLORADO

## Division of Homeland Security & Emergency Management

Department of Public Safety

DHSEM Annual Report

# FY 2017

# "Together we make a difference."

—KEVIN R. KLEIN
DIVISION DIRECTOR

COLORADO
Division of Homeland Security
& Emergency Management
Department of Public Safety

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**Cover page image of Crested Butte (Cement Creek area) taken by Regional Field Manager Drew Petersen*

# MESSAGE *from the* DIRECTOR

I am pleased to present the Division of Homeland Security and Emergency Management (DHSEM) Annual Report for Fiscal Year 2017. This report highlights key division achievements that support the division's strategic goals and mission. It also supports the Colorado Department of Public Safety's mission of "engaged employees working together to safeguard lives and provide diverse public safety services to local communities."

The division's mission is "to provide leadership and support to Colorado's communities to prevent, protect, mitigate and respond and recover from all-hazard events including acts of terrorism" and each the individual offices within DHSEM provide the critical foundation that helps us achieve our mission to keep Colorado communities safe, secure and resilient from all hazard events including terrorism.

This year our annual report is focused around the accomplishments and achievements that support our six Strategic Goals: 1) Improve the State's Resiliency; 2) Improve Operational Readiness; 3) Prevent Terrorism and Other Criminal Activities; 4) Maintain a Well Trained and Energetic Workforce; 5) Improve Customer Service and 6) Improve Operational Effectiveness and Efficiency.

As you read this annual report you will see that each division office, team and unit supported these strategic goals and supported our mission. We focused on finding ways to use automation to create efficiencies for ourselves and our customers. We focused on developing staff, updating our protocols and processes and improving the way we delivered our programs. We focused on executing new initiatives and ways of doing business that made a difference in the way we interacted with each other and we focused on our customers, stakeholders and partners who depend on us before, during and after disasters.

We continue to focus on supporting Colorado's communities to prevent, protect, mitigate, respond and recover from all-hazard events including acts of terrorism. Together we make a difference.

Respectfully,

Kevin R. Klein, Director
Colorado Division of Homeland Security and Emergency Management

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**DIVISION MISSION:** Provide leadership and support to Colorado communities to prevent, protect, mitigate, respond and recover from all-hazard events including acts of terrorism.

# WHO WE ARE

Since 2012, the Division of Homeland Security and Emergency Management has grown exponentially. We have been tested with fires and floods of 2012, 2013 and 2015. We have been challenged with the merging of three different entities from different departments while responding and recovering from the worst disasters in Colorado's history. We have shown our resiliency by rising to the challenge and meeting our department vision of "creating safer and more resilient communities across Colorado."

Today, the Division of Homeland Security and Emergency Management has three offices: The Office of Emergency Management, Colorado Information Analysis Center and the Office of Preparedness. The division follows the five mission areas of emergency management, which are prevention, protection, mitigation, response and recovery.

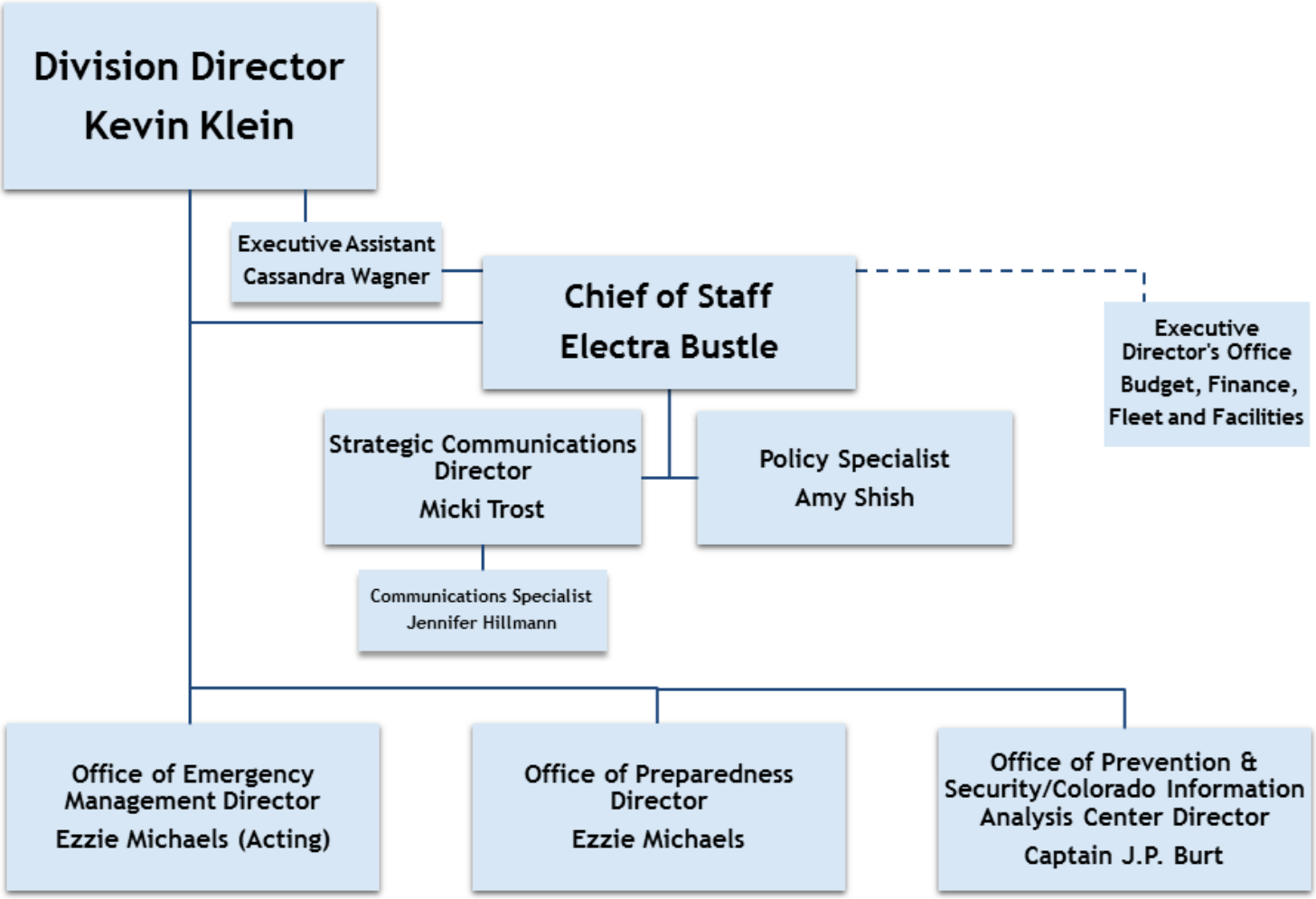
The division leads the state's response to emergencies and disasters while providing for the safety and welfare of its citizens. We support Colorado communities through a comprehensive, consolidated and coordinated program of mitigating hazards, preparing for emergencies, preventing attacks, and responding and recovering from events that occur without regard to the cause.

We unite Colorado's preparedness and response capabilities across multiple agencies and jurisdictions to ensure the safety and welfare of our residents.

When necessary, the division serves as the conduit for assistance from the federal government. We also lead state agencies and coordinate with local agencies to ensure that resources are available to protect lives, property, and the environment from all hazards, including intentional and unintentional events.

While our roles may differ, our goal is the same. Each office within the Division of Homeland Security and Emergency Management collectively and individually plays an integral role in supporting and keeping Colorado communities safe.

# DIVISION LEADERSHIP




Updated August 1, 2017

COLORADO
Division of Homeland Security & Emergency Management
Department of Public Safety

# DHSEM OVERVIEW

## DIVISION DIRECTOR'S OFFICE

The Division Director's Office is responsible for the overall management of the division and consists of the Division Director, Chief of Staff, Strategic Communications, Policy Analyst and HR Liaison.

## OFFICE OF EMERGENCY MANAGEMENT (OEM)

The Office of Emergency Management plans for and responds to all-hazards. These range from fires and floods to incidents involving hazardous materials or acts of terrorism. OEM houses the Operations, Field Services and Mitigation and Recovery sections. This is where coordination with local, state, tribal and federal agencies is done in order to effectively address all hazards impacting Colorado. They prepare and implement the Colorado Hazard and Incident Response and Recovery Plan (CHIRRP). The OEM also staffs and maintains the State Emergency Operations Center (SEOC), which serves as the support and coordination center for supporting emergencies and coordinating state response activities.

## COLORADO INFORMATION ANALYSIS CENTER (CIAC)

The CIAC is separated into four business units: Counterterrorism/Strategic Intelligence, Investigative Analytical Support, Critical Infrastructure Protection and the Auto Theft Intelligence Coordination Center. The CIAC is the state's fusion center, which is a multi-discipline, multi-agency network of professionals who gather, analyze and share threat-related information with the private sector, local, state, tribal and federal partners. The work of the CIAC ultimately enhances prevention, preparedness and security efforts for Colorado.

## OFFICE OF PREPAREDNESS (OP)

The Office of Preparedness consists of Grants and Contracts, Preparedness, Statewide Interoperable Communications, and Training and Exercise. OP provides a full range of services to enhance preparedness in the state. OP administers statewide all-hazards preparedness programs through its various sections and manages various federal preparedness grant programs. This is also where the state employee emergency alert system, SWIFT911, is administered to notify employees of an emergency.

# COUNCIL AND COMMITTEE STAFFING

In addition to its operational responsibilities, DHSEM staff support various statutorily created councils, commissions and committees that assist the state in preparing, preventing, mitigating, responding and recovering from a disaster, including terrorism.

## CYBERSECURITY COUNCIL

The mission of the Cybersecurity Council is to operate as a steering group to develop cybersecurity policy guidance for the Governor; develop comprehensive sets of prioritized goals, requirements, initiatives and milestones; and coordinate with the General Assembly and the Judicial Branch regarding cybersecurity as deemed necessary and appropriate by the council .

## HOMELAND SECURITY AND ALL-HAZARDS SENIOR ADVISORY COMMITTEE (HSAC)

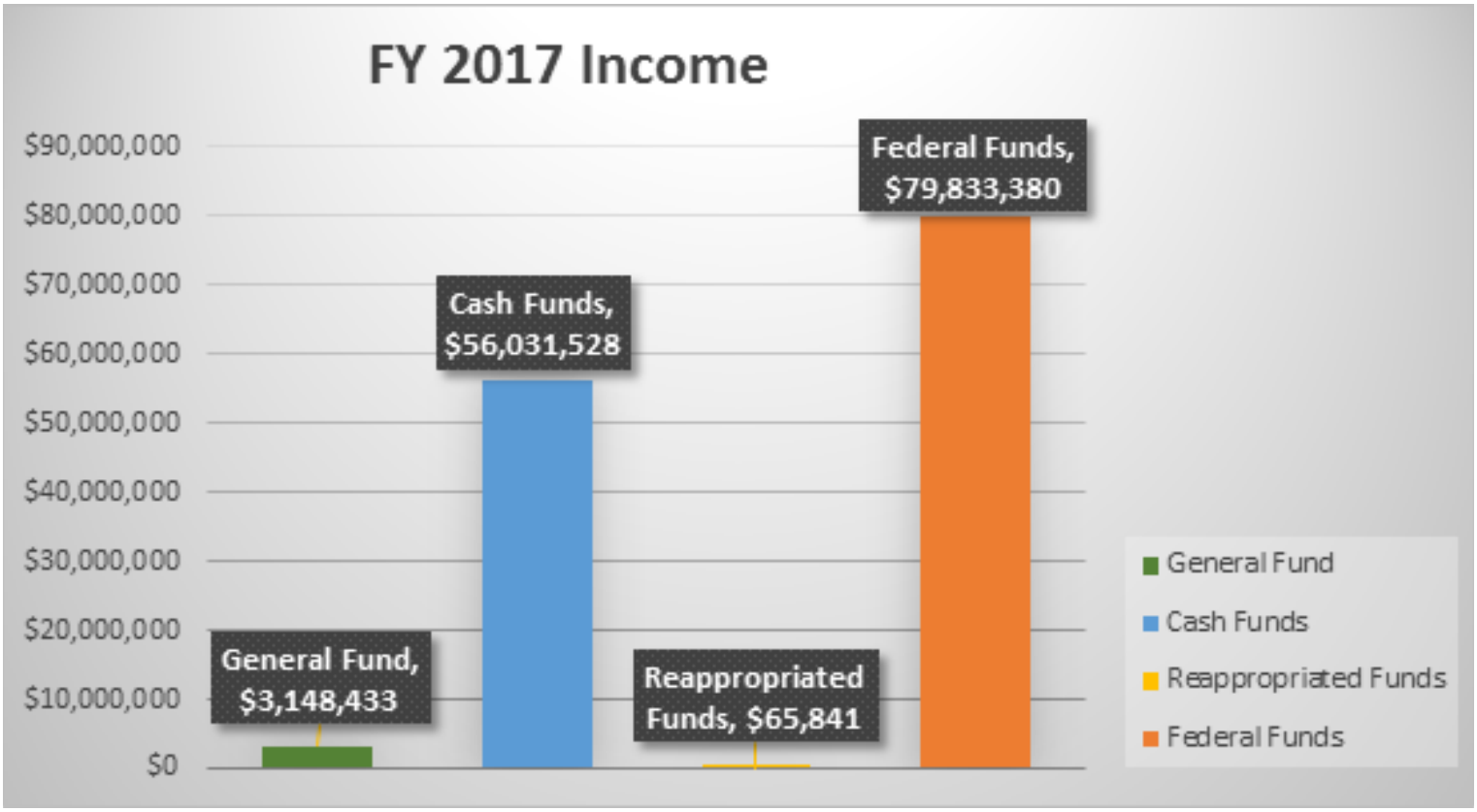
The Homeland Security and All-Hazards Senior Advisory Committee's mission is to assist the state in becoming better able to prevent, protect, mitigate, respond and recover from those threats and hazards posing greatest risk to Colorado. The committee was established pursuant to Colorado Revised Statute 24-33.5-1614. The Colorado Department of Public Safety Executive Director is the committee chair and serves as the State Homeland Security Advisor.

***"The Homeland Security and All-Hazards Senior Advisory Council (HSAC) plays a crucial role in our state's readiness and capacity to meet the challenges of security for our state and to participate in national security and readiness. This stakeholder group represents a diverse set of disciplines and interests to ensure that decisions are informed by broad representation. The result: Colorado is better prepared because of the excellent representation of the HSAC."***

**—STAN HILKEY**
**CDPS EXECUTIVE DIRECTOR**

# REPORT *of* INCOME

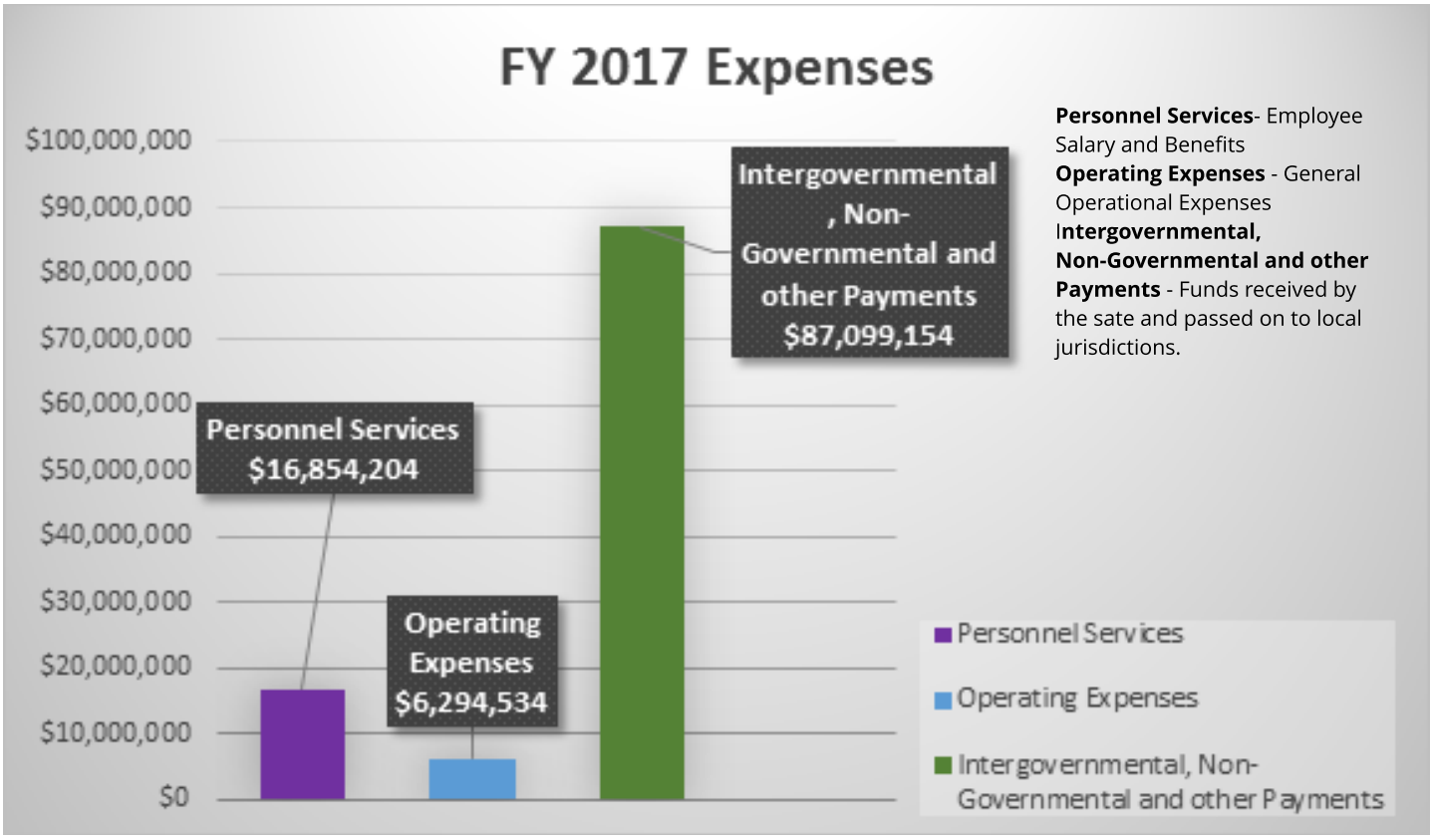
| INCOME | FY 2014-15 | FY 2015-16 | FY 2016-17 * |
|---|---|---|---|
| General Fund | $3,079,962 | $3,633,353 | $3,148,433 |
| Cash Funds | $147,558,349 | $81,182,843 | $56,031,528 |
| Reappropriated Funds | $71,688 | $65,841 | $65,841 |
| Federal Funds | $94,950,955 | $80,515,638* | $79,833,380 |
| **TOTAL** | **$245,660,954** | **$165,397,675** | **$139,079,182** |




*This fiscal year (FY16-17) does not officially close until December 15, 2017, but the bulk of the expenses are accounted for in these numbers. Updates for FY15-16 are reflected in these figures because FY15-16 didn't close until March 2017 and some expenses changed from the FY 2016 annual report. Figures are now balanced to the Colorado Operations Resource System (CORE).

# REPORT *of* EXPENDITURES

| EXPENSES | FY 2014-15 | FY 2015-16 | FY 2016-17 * |
|---|---|---|---|
| Personnel Services | $20,530,755 | $22,439,291 | $16,854,204 |
| Operating Expenses | $26,901,495 | $71,251,113 * | $6,294,534 |
| Intergovernmental, Non-governmental and other payments | $123,029,879 | $31,453,425 * | $87,099,154 |
| **TOTAL** | **$170,462,129** | **$125,143,829** | **$110,247,892** |

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# DHSEM
# FY 2017 STRATEGIC GOALS

## 1. IMPROVE THE STATE'S RESILIENCY

A safe, resilient community is the main tenant of our division responsibilities. We will focus on programs and initiatives that provide communities with the tools and capabilities to anticipate risks, limit their impacts and adapt and recover quickly and safely from incidents that cannot be prevented.

## 2. IMPROVE OPERATIONAL READINESS

In order to determine whether we are performing at our highest level we must have a system in place that measures and reports on our performance. Measuring our performance as a division and individuals will help us know our strengths and weaknesses and help us concentrate in areas where we need to improve.

## 3. PREVENT TERRORISM AND OTHER CRIMINAL ACTIVITIES

Although we are made up of diverse offices, teams and units, we are an integral part of CDPS. Each of us play an important role in supporting our mission of providing leadership and support to Colorado communities to prevent, protect, mitigate, respond and recover from all-hazard events including acts of terrorism and other criminal activities.

## 4. MAINTAIN A WELL TRAINED AND ENERGETIC WORKFORCE

Our members are our success. We must recruit, retain and recognize a diverse and highly qualified workforce that embodies our values. We must also have the right staffing levels to properly and proactively perform our responsibilities.

## 5. IMPROVE CUSTOMER SERVICE

Communication and timely delivery of service are two of the most important ways we are able to ensure meeting and exceeding our customers' and stakeholders expectations. The division has numerous stakeholders including local emergency management, public safety agencies, local governments and the citizens they serve as well as other state agencies, and non-profit community services.

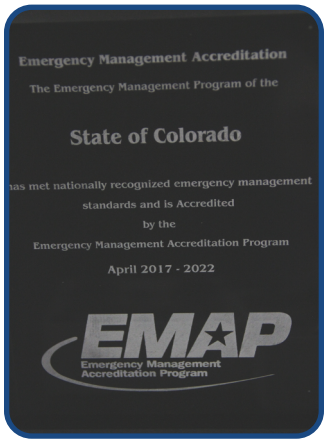
## 6. IMPROVE OPERATIONAL EFFECTIVENESS AND EFFICIENCY

We will do this by using automation to increase efficiencies and reduce costs. We will continue to implement technology solutions currently in progress and look for new and better ways to do business and decrease time, paper and costs.

# STRATEGIC GOAL #1

# IMPROVE STATE RESILIENCY

## EMERGENCY MANAGEMENT ACCREDITATION PROGRAM (EMAP)




On April 27, 2017, the State of Colorado, through the Office of Emergency Management (OEM), received EMAP re-accreditation. To achieve accreditation, applicants must demonstrate through self-assessment, documentation and peer assessment verification that its program meets the *Emergency Management Standards*. The program uses the accreditation to prove the capabilities of their disaster preparedness and response systems. Accreditation is valid for five years and the program must maintain compliance with the *Emergency Management Standards* and is reassessed to maintain accredited status.

## AUXILIARY EMERGENCY COMMUNICATIONS (AUXCOMM) UNIT ESTABLISHED

The AuxComm unit was created by HB 16-1040 and became effective in August 2016. This DHSEM unit is made up of amateur radio operators who volunteer their services for incidents, planned events and exercises in order to provide alternate forms of communication when regular/traditional communication systems are unavailable. AuxComm members also provide training, technical guidance and other communications support services in the State Emergency Operations Center (SEOC) and other locations.

## LOCAL HAZARD MITIGATION PLANS APPROVED

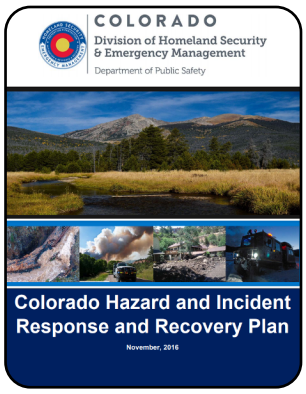
Hazard mitigation plans were approved for nine Colorado local governments in FY17 and the Mitigation and Recovery Section (MARS) is currently working with 16 local governments toward FEMA approval of their mitigation plans. More than 70 percent of Colorado's counties currently have FEMA approved mitigation plans, making them eligible for several federal assistance programs.

## MARS SUPPORTS LANDSLIDE VICTIMS IN COLORADO SPRINGS

As a grantee for FEMA, $5,942,848 (*approximate value) in funds for homes damaged and destroyed by disaster, the MARS team coordinated closely with the City of Colorado Springs to make benefits available to Colorado families that have lost their homes in recent landslide disasters.

## STATE EMERGENCY OPERATIONS PLAN UPDATED

During FY 2017, the State Emergency Operations Plan, also known as the Colorado Hazard and Incident Response and Recovery Plan (CHIRRP) was updated to reflect a unified continuum of response and recovery. This supported the division's effort to ensure a smooth and complete integration of recovery so that Colorado communities are able to move forward quickly in the aftermath of a disaster.



# STRATEGIC GOAL #1

# IMPROVE STATE RESILIENCY

## ADDITIONAL RECOVERY TRAINING PROGRAM IMPLEMENTED

DHSEM accelerated its disaster-emergency recovery training program by adding two new disaster recovery program classes. Disaster recovery training programs were delivered in three of the the all-hazard regions and the new disaster recovery planning program also coordinated debris management plan development and approval for five local governments.

## DISASTER RECOVERY PLAN ASSISTANCE

The Office of Emergency Management (OEM) provided recovery plan assistance to six cities and counties and recovery exercises were added to the list of available training services. This is important because it lays the foundation for recovery in advance of a disaster, and helps speed services and funding to impacted families, communities and businesses.

## COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG) FUNDING AWARDED

An additional $10.6 million was awarded to local communities from the CDBG program. This grant supports recovery efforts in 19 Presidentially declared flood or fire-impacted counties. This programs focus on housing, public infrastructure, long-term planning and economic development and, as stipulated by the grant, 50 percent of the funds will be distributed to low- and moderate-income households. The CDBG funds reimburse local governments, communities, small business owners, farmers and homeowners for expenses associated with recovery projects and services and for costs incurred throughout the phases of ongoing, extensive reconstruction and rebuilding.

## ARE YOU READY? TRAINING ROLLED OUT

The "Are You Ready?" training was rolled out for sixth graders at the Good Shepherd Elementary School and teaches children disaster preparedness techniques. The program provides students information on how to develop preparedness plans for their families and an evacuation plan for the community.

## TRAINING COORDINATED FOR THOUSANDS

The Office of Preparedness coordinated the National Domestic Preparedness Consortium (NDPC) and Rural Domestic Preparedness Consortium (RDPC) course for 1,123 students. The students all received their training at no charge to them or their jurisdictions. The NDPC and RDPC focus on trainings to address the counter-terrorism preparedness needs of the nation's emergency first responders within the all-hazards context including chemical, biological, radiological, and explosive weapons of mass destruction (WMD) hazards.

## ANALYTICAL SUPPORT PROVIDED

The Colorado Information Analysis Center (CIAC) provided analytical support to private sector, local, state, tribal and federal partners on a daily basis. Their general intelligence documents and threat briefs support multiple disciplines throughout the state, covering a wide range of topics like human trafficking, pattern crimes, extremist activity, critical infrastructure protection and cyber-security threats.

## STRATEGIC GOAL #2

# IMPROVE OPERATIONAL READINESS

### COLORADO RESOURCE RATE FORM PROCESS UPDATED

The Colorado Resource Rate Form process was updated as part of its three-year update cycle. Currently, there are approximately 16,750 resources in the state database covering a wide variety of hazards. The updated process has been streamlined to maximize efficiency of the data management for state and local stakeholder use.

### CRITICAL PLANS UPDATED

The Incident Management Team (IMT) and Emergency Management Assistance Compact (EMAC) administrative plans were updated during FY17 to provide clear and consistent processes for deploying incident management teams as well as sending Colorado resources to other states.

### SUPPORTING LOCAL CAPABILITY

Regional Field Managers (RFM) worked in partnership with local jurisdictions to assist in the development of local resource mobilization and management plans. These plans ensure the proper and efficient use of local, state and private resources during a disaster. As part of this process, the RFMs worked with their jurisdictions to facilitate an understanding of the State Resource Mobilization Plan and how local plans and processes connect to the state plan.

### PUBLIC ASSISTANCE FOR 2013 FLOODS BROUGHT IN HOUSE

DHSEM Mitigation and Recovery Section (MARS) assumed responsibility for processing local partner requests for reimbursement and project closeouts on January 1, 2017. This work will help advance more than $425 million in federal, and state payments to communities affected by disasters in 2013 and 2015.

### MITIGATION FUNDING SUPPORT

More than 30 Colorado communities received support from the DHSEM staff in the delivery of federal and state mitigation funding for projects that will help prevent future disasters.

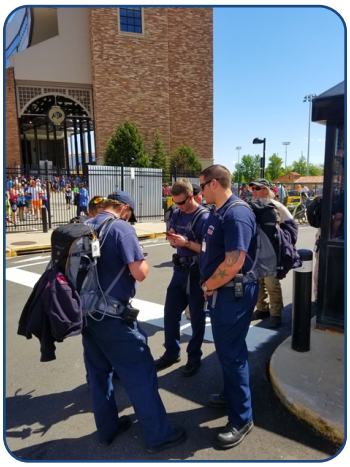
### TRAINING AND EXERCISE INCREASES

Office staff coordinated 15 exercises during FY17, where they assisted on the planning team or served as controllers, evaluators and exercise personnel such as in the Simulation Cell. State and local stakeholder requests for exercise assistance has increased significantly as an important component of capacity building for Colorado communities at the local, county, regional and state level.

# STRATEGIC GOAL #3
# PREVENT TERRORISM AND OTHER CRIMINAL ACTIVITIES

## PREVENTATIVE RADIOLOGICAL NUCLEAR DETECTION PROGRAM (PRND) LOCAL SUPPORT

- **Pilot Radiological Dispersal Device (RDD) Response Plan Workshops**: In August and September of 2016, the City of Fort Collins hosted the Pilot RDD Response Plan Workshops, after coordination and planning through DHSEM. These workshops were designed to assist the city in developing a response plan for the first 100 minutes of a response. The pilot not only developed a local response plan, but also provided input for the planning template that will be shared with other jurisdictions interested in developing an RDD plan.
- **Preventative Radiological Nuclear Detection Program (PRND) Operations:** The Boulder Regional HAZMAT team requested support for PRND operations at the Boulder 10K race on May 28-29, 2017. This operation was a collaboration with several partners, including CU Boulder, Boulder Police and Fire, DHSEM and the Domestic Nuclear Detection Office (DNDO) and consisted of pre-event screening and tailgate training on May 28th, followed by event day operations focused primarily on Folsom Field.
- **Local Radiological Dispersal Device Response Plan:** DHSEM supported the development of a Radiological Dispersal Device Response Plan for the Fort Collins area and also supported operational activities during FY17. These activities were particularly focused on special events and the impact that terrorist activities and criminal activities involving radiological elements could play on surrounding populations.
- **Quick Start Primary and Secondary Screener Train-the-Trainer Classes:** January 11-13, 2017, the Preparedness Program hosted the Quick Start Primary and Secondary Screener Train-the-Trainer classes at the Boulder Regional Training Center. This class graduated 23 trainers who will work for the foundation of the Boulder PRND operations.



*CU Boulder PRND Image from Preparedness Program Director Fran Santagata*

## TERRORISM LIAISON OFFICER PROGRAM

The Colorado Information Analysis Center (CIAC) certified 143 new Terrorism Liaison Officers (TLOs) in FY17. Across the state the total number of active TLOs is now 812.

## SUPPORT OF MULTI-AGENCY TASK FORCES

The CIAC supports the FBI's Joint Terrorism Task Force and Innocence Lost Task Force, the Metro Gang Task Force and the Colorado Metro Auto Theft Task Force.

## ANALYTICAL SUPPORT

The CIAC provided on site analytical support and threat assessments/checks for large group gatherings like the 2017 Winter XGames in Aspen, the World Cup Finals, the Alpine World Ski Championships and the November 2016 Presidential elections.

# STRATEGIC GOAL #4
# MAINTAIN A WELL TRAINED AND ENERGETIC WORKFORCE

## SUPPORT OF LOCAL JURISDICTION EXERCISES

The Office of Emergency Management (OEM) staff supported the North Central Regional Wildfire exercise as well as the I-25/Highway 50 Winter Storm Closure exercise in Arapahoe, Boulder, El Paso, Park and Summit counties.

## EMERGENCY MANAGEMENT ACADEMY

DHSEM staff provided 22 days of training over a seven month period at the Colorado Emergency Management Academy for local emergency managers and stakeholders. DHSEM graduated 44 students in November 2016. Another academy class began in April 2017 with 37 students enrolled, representing a wide variety of stakeholders around the state.

*2016 EM Academy Graduates*

## STATE EMERGENCY OPERATIONS CENTER (SEOC) EXERCISE PROGRAM

The SEOC focused on exercising in FY17 to ensure emergency services personnel are prepared for future disasters. These exercises included:

- 16 various exercises, including state quarterly exercises for a total of 482 participants.
- 5 SEOC exercises with 148 participants
- 1 full-scale exercise for the Chemical Stockpile Emergency Preparedness Program (CSEPP)

## INCIDENT MANAGEMENT TEAM (IMT) TRAINING

The training and exercise program sent 34 IMT members to the 2017 sessions of the Colorado Wildland Fire Incident Management Academy and 316 students in Colorado to attend the FEMA Emergency Management Institute (EMI) in Emmitsburg, Maryland.

COLORADO WILDLAND FIRE & INCIDENT MANAGEMENT ACADEMY

*Exceeding the training standards for Wildland Fire & Incident Management Training*

## FEMA TRAINING FOR LOCALS

Grants and Contracts provided the FEMA E705 - Fundamentals of Grant Management to employees for added understanding and education.

## COMMITMENT TO ACTIONABLE INTELLIGENCE

The Colorado Information Analysis Center (CIAC) committed to expanding homeland security-related strategic intelligence providing important information that is actionable to both internal and external decision-makers throughout the state. In 2016, the CIAC effectively and efficiently integrated the development of strategic intelligence production into the current workload of analysts, resulting in the production of 12 strategic intelligence documents. The CIAC's intelligence documents not only support the center's stakeholders, but also enhance the intelligence picture for our partners at the national level and for fusion centers in neighboring states as well as across the country.

# STRATEGIC GOAL #5

# IMPROVE CUSTOMER SERVICE

## FOCUS ON CUSTOMER RESPONSE TIMES

All work units within DHSEM have improved their response time to stakeholders and now reply to all inquiries and requests within two business days. This fast turnaround time allows for more efficient facilitation of communication for needs and requests, which increases stakeholder confidence in the services DHSEM provides.

## SUBRECIPIENT MONITORING (SRM) TEAM SUPPORTS LOCAL SUCCESS

The SRM team completed all 40 on-site reviews for FY17. The team also completed the FY18 subrecipient risk analysis formula,that is a federally mandated requirement. The on-site reviews allow members of the SRM team to concentrate on subrecipients who may be higher risk and need additional guidance and support to ensure the federal government will not ask them to return grant funding.

## REDUCTION IN CONTRACT EXECUTION PROCESSING TIME

Grants and Contracts reduced grant agreement execution processing time for subrecipients from 45 days down to 40 days, reduced amendment processing time from 30 days to 25 days, reduced request for reimbursement time from 30 days to 25 days and reduced the grant closeout processing time from 90 days down to 80 days. The benefit of the time reductions are fewer requests for extensions and compliance with FEMA deadlines by taking a proactive approach to improve internal processes.

## TRAINING AND EXERCISE LOCAL ADVISORY COMMITTEE CREATED

An advisory committee was created in January 2017 to address training and exercise needs, goals and objectives across the state.

## WORKING COLLABORATIVELY WITH PARTNERS AND STAKEHOLDERS

The Colorado Information Analysis Center (CIAC) worked closely with partners on general information gathering, tactical intelligence and individual case support. They re-distributed 299 law enforcement bulletins on behalf of partners, collaborated in 250 activities that included intelligence document development and critical infrastructure projects such as the Hometown Security Initiative, Regional Resiliency Assessment Program and Protecting Houses of Worship. Members of the CIAC also participated in external partner meetings and gave 106 briefings and presentations.

## CO-ASSIST SYSTEM LAUNCHED FOR PRIVATE SECTOR RESOURCES

The Coloradans Available to Assist and Support Incidents Statewide Today (CO-ASSIST) system was launched on March 1, 2017. DHSEM and the Colorado Emergency Preparedness Partnership (CEPP) launched the new platform to manage and connect local communities with business-sector resources. CO-ASSIST is an online database for private businesses to register in advance of disasters to share what resources and services they offer along with their contact information, which allows for faster resource allocation to residents during a disaster.

# STRATEGIC GOAL #6

# IMPROVE OPERATIONAL EFFECTIVENESS AND EFFICIENCY

## REDUCTION IN MITIGATION AND RECOVERY SECTION PROCESSING TIME

MARS reduced its reimbursement required processing time from 75 days to less than 45 days in early 2017. This increase in efficiency helps to provide money to local communities recovering from disaster on a more timely basis.

## IMPLEMENTATION OF SWIFT 911 NOTIFICATION SYSTEM

Colorado purchased the Swift911 emergency notification system in March 2016 to alert state employees of emergency or disaster situations. The implementation of this system across all executive branch agencies and judicial branch agencies required the development of a working group with representatives from all these agencies, who then spearheaded the administrative and operational functions of the alert system. DHSEM's Preparedness Program provided training and technical support to all these agencies. The goal for the project was to have 75 percent of the agencies fully implemented by June 30, 2017. This goal was surpassed and 94 percent implementation was reached by the June 30th date.

## PREPAREDNESS PROGRAM HOLDS REAL WORLD EXERCISES

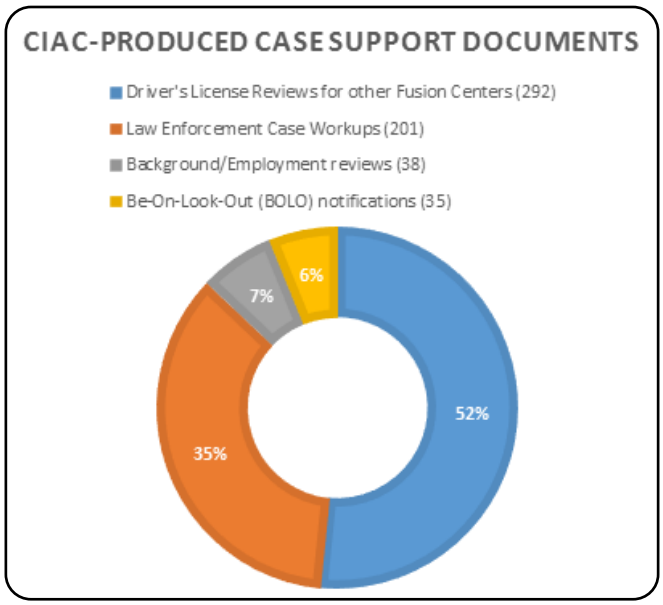
The Preparedness Program had several exercises where the Preventative Radiological Nuclear Detection (PRND) operators were able to test their skills in simulated real-world scenarios. One of these exercises was April 30, 2017, at Colorado State University in Fort Collins. Another exercise took place on June 29, 2017, in Eagle County. The exercises were collaborations between DHSEM, local first responders, the Department of Energy (DOE) and other stakeholders to help improve operational effectiveness.

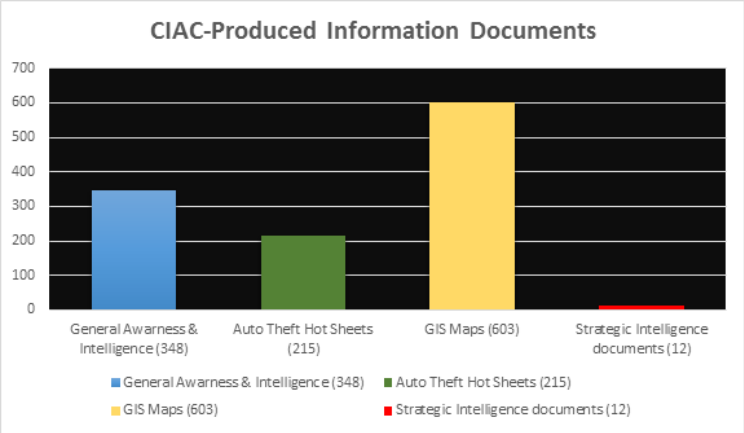
*Mineral County full scale exercise image from Regional Field Manager David Osborn*

## SHAREPOINT PURCHASE AUTHORIZATION PROCESS IMPLEMENTED

On May 1, 2017, DHSEM implemented the new SharePoint Purchase Authorization (PA) process. Benefits of this new system were simplifying the manual process, the ability of personnel to view the status of the PA throughout the approval process and faster approval times from supervisors.

# CIAC
# ACCOMPLISHMENTS
## BY THE NUMBERS






**6** Emergency Management Exercises and Events Supported

**27** Critical Infrastructure Security and Resiliency Assessments

**143** Terrorism Liaison Officers Newly Certified

**566** Case Support Documents Produced

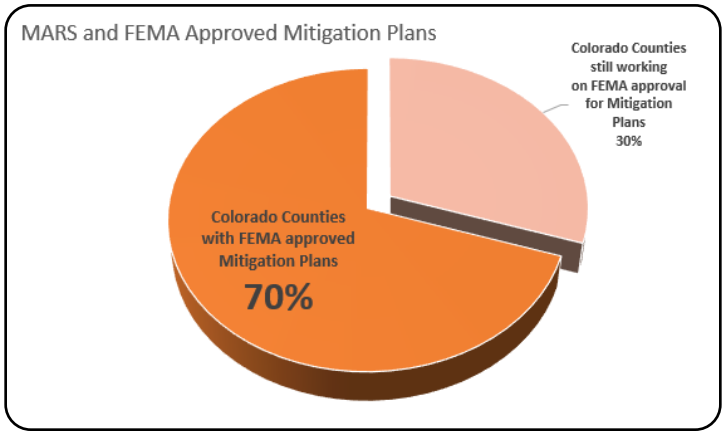
**841** Intelligence Products and Activity:

- 136: Awareness Bulletins
- 82: General Intelligence Products
- 4: Event Assessments
- 16: Event Threat Checks
- 603: GIS Mapping Products

**1,476** Information Documents Produced

# EMERGENCY MANAGEMENT
# ACCOMPLISHMENTS
## BY THE NUMBERS

*Montrose Airport tabletop exercise from Regional Field Manager Drew Petersen*




**1** — CO-ASSIST Website Launched in Partnership with CEPP

**40%** — Reduction in MARS Grant Reimbursement Processing Time

**44** — Emergency Management Academy Graduates (2016)

**70%** — Colorado Counties with Approved FEMA Mitigation Plans

**482** — Statewide Exercise Participants:

- 16: Statewide Exercise Events
- 148: SEOC Exercise Participants

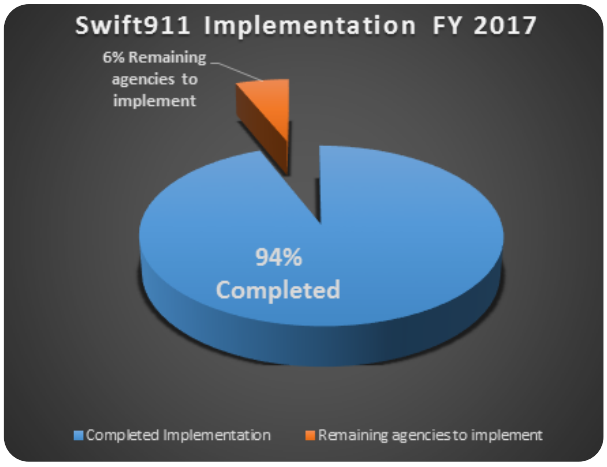
**16,750** — Resources listed in WebEOC

**$10.6M** — Community Development Block Grant Dollars Distributed to Locals

# PREPAREDNESS OFFICE
# ACCOMPLISHMENTS
## BY THE NUMBERS

CO.EMGrants.com

COLORADO
Division of Homeland Security & Emergency Management
Department of Public Safety



*Eagle County NPRD Exercise*
*Image from Fran Santagata*

**5** Days Reduced Resulting in Grant Money Available Faster to Locals

- Contract Execution Processing
- Contract Amendment Processing
- Request for Reimbursement Processing

**10** Days Reduced in Processing Grant Closeouts

**34** IMT Members Funded by DHSEM for the CWFIMA

**94%** Implementation of Swift911 by State Agencies

**111** Training Courses Provided

**186** Grant Agreement Awards Issued

**200** First Responders Completing Radiation Detection Training

**226** Grant Amendments Executed

**1,123** Students Attending Training

**$35.5M** Grant Dollars Issued to Locals

# DIRECTOR'S OFFICE
# ACCOMPLISHMENTS
## BY THE NUMBERS

*DHSEM Staff Member Hart Gillespie receiving the "Go To" Award from DHSEM Director Klein*

DHSEM PEER TO PEER AWARDS

Dear: _____

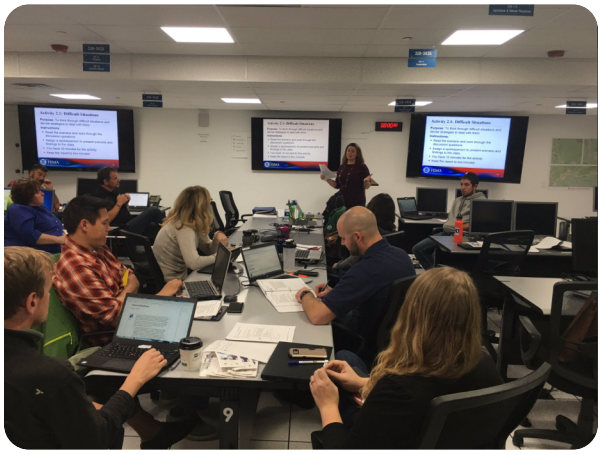
YOU'VE BEEN NOTICED!

- ☐ **Good Citizenship**: Promoting positive morale through actions of good spirit, enthusiasm and kindness
- ☐ **Collaboration/Helping/Mentoring**: Leading and helping others through partnerships and collaboration
- ☐ **Bright Idea/Creativity**: Creative problem solver, who approaches a challenge in an imaginative or innovative way
- ☐ **Above and Beyond:** Modeling superior service and going the extra mile for employees or our stakeholders
- ☐ **Make It Happen:** Relentlessly resourceful and productive to bring success to the division and our stakeholders
- ☐ **Unsung Hero:** Working behind the scenes to make everyone at DHSEM look good

Specifically, you were caught being excellent at: _____

Recognized by: _____

*New DHSEM Peer Award*



*Strategic Communications Team instructing FEMA Public Information Officer Class*

## Policy and Human Resources

| | |
|---|---|
| 6 | S.T.A.R (Staff that Are Remarkable) Recognition Program and Awards Created |
| 9 | Division Procedures Developed |
| 29 | New DHSEM Staff Members On Boarded |

## Social Media Analytics

| | |
|---|---|
| 1,462 | READYColorado Facebook Likes |
| 6,235 | READYColorado Twitter Followers |
| 6,305 | COEmergency Facebook Likes |
| 47,785 | COEmergency Twitter Followers |
| 39,154 | READYColorado Website Page Views |
| 158,498 | DHSEM Website Page Views |
| 581,031 | COEmergency Blog page Views |
| 59 | COVOST Members |
| 500 | Hours of Social Media Monitoring provided by COVOST and StratComm Members to Support local Public Information Officers during emergencies and incidents |

# FY 2017
# HIGHLIGHTS

| | |
|---|---|
| July 8-11, 2016 | Hayden Pass Fire \| SEOC Activation |
| July 9-10, 2016 | Cold Springs Fire \| SEOC Activation |
| Sept 7-9, 2016 | LEPC Conference |
| Oct 3-7, 2016 | Beulah Hills Fire \| SEOC Activation |
| Oct 17-20, 2016 | Junkins Fire \| SEOC Activation |
| November 2016 | CHIRRP Signed by Governor |
| December 2016 | Updated SEOC Training and Exercise Plan Released |
| Jan 4-5, 2017 | Severe Weather Statewide \| SEOC Activation |
| Jan 4-5, 2017 | Colorado Wildland Fire & Incident Management Academy |
| Jan 9-10, 2017 | Severe Weather Statewide \| SEOC Activation |
| Jan 24-25, 2017 | Severe Weather Costilla County \| SEOC Activation |
| February 2017 | CO-ASSIST Website Launched |
| Feb 28 - Mar 3, 2017 | Colorado Emergency Management Conference |
| Mar 6-8, 2017 | Logan County Fire \| SEOC Activation |
| Mar 19-20, 2017 | Sunshine Fire \| SEOC Activation |
| April 27, 2017 | EMAP Reaccreditation |
| May 1, 2017 | Purchase Authorization Automated on Sharepoint |
| May 3, 2017 | CSEPP Full Scale Exercise |
| May 3, 2017 | Terrorism Liaison Officer (TLO) Conference |
| May 18-19, 2017 | Severe Winter Weather \| SEOC Activation |
| May 18-19, 2017 | Continuity of Operations (COOP) Exercise |
| June 29-30, 2017 | Lightner Creek Fire \| SEOC Activation |
| June 30, 2017 | 94% Implementation of Swift911 Employee Emergency Alert System |

COLORADO

Division of Homeland Security & Emergency Management

Department of Public Safety

# Colorado Department of Public Safety

## Division of Homeland Security and Emergency Management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# 2017 ANNUAL REPORT