

**HOW TO CHANGE
YOUR AMPS
PASSWORD and UNLOCK
YOUR RTD DLA EXTERNAL
BUSINESS ACCOUNT**

Go to <https://amps.dla.mil/oim> to access AMPS

If you have questions or need help,

call 855-352-0001, option 2.



Welcome to the AMPS Gateway

AMPS News: 8/16/15 AMPS is back online after the Critical Patch Maintenance for Production Oracle Access Manager. If you experience any AMPS issues or have questions, please contact the EHD and report the issues you are seeing along with screen shots that help pinpoint the issue. – AMPS Team prw

[Click HERE for access to AMPS](#)

- This link provides access through CAC authentication for CAC-enabled users.
- Other users, vendors, and members of the public will be directed to the login screen.

User Guides and Job Aids

Right-click a title and click "Save Target As" to save the PDF file to a preferred location and open the document.

Click on the link to get to AMPS.

See the AMPS Documentation screen--available from the main menu--for a complete list of user documentation, links, and tutorials.

Accessibility/Section 508



There is a problem with this website's security certificate.

The security certificate presented by this website was issued for a different website's address.

Security certificate problems may indicate an attempt to fool you or intercept any data you send to the server.

We recommend that you close this webpage and do not continue to this website.

- Click here to close this webpage.
- Continue to this website (not recommended).
- More information

You will probably see a warning about the security certificate. Click the option to continue to the website.



Defense Logistics Agency

Single Sign-On Authentication

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG-authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests—not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE, or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communication and work product are private and confidential. See [User Agreement](#) for details.

OK

Click the OK button



Defense Logistics Agency

Single Sign-On Authentication

No certificate was detected. If you have a valid DoD, Federal Bridge or ECA certificate and were not prompted to provide it, please contact the Enterprise Help Desk for further assistance. Otherwise, you may log in with your User ID and password below.

First Time User? Click Here to Register

Use this option to register if you have never had a DLA account or if you have access to an existing DLA application but have not registered in AMPS.

Forgot your User ID?

Use this option if you have registered with AMPS but cannot remember your DLA account information.

Forgot your Password? Click Here to Reset

Use this option if you have registered with AMPS but cannot remember your password.

Enter your current AMPS User ID and Password

User ID


Password

Login

Click the Log In button

Need Help? Contact the DLA Enterprise Help Desk at DLAEnterpriseHelpDesk@dla.mil, or toll free 855-DLA-0001 (855-352-0001)

Identity Manager -- Webpage Dialog




Defense Logistics Agency Account Management and Provisioning System (AMPS)

U.S. Government (USG) Information System (IS) - Use and Consent

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

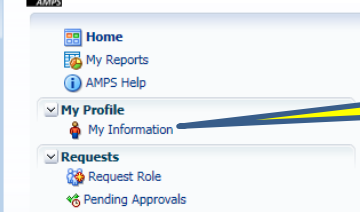
- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense intelligence (CI) investigations.
- At any time, the USG may inspect and search the contents of your device, including all contents, for network operations and defense intelligence (CI) investigations.
- Communications using, or data stored on, this IS may be intercepted, monitored, collected, stored, analyzed, disclosed or used for any USG-authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests—not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE, or CI investigative searching or monitoring of the content of privileged communications or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.



At this screen, the Use and Consent screen, click on OK to continue.

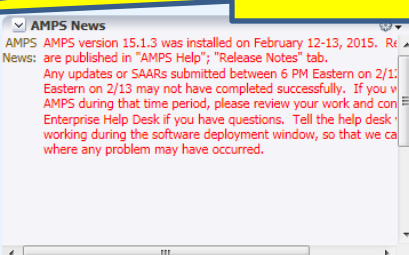
Defense Logistics Agency Account Management and Provisioning System (AMPS)

Accessibility Sign Out EAH00517



- Home
- My Reports
- AMPS Help
- My Profile
 - My Information
- Requests
 - Request Role
 - Pending Approvals

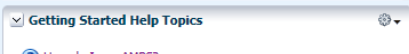
At this screen, click on My Information.



AMPS News

AMPS AMPS version 15.1.3 was installed on February 12-13, 2015. Release Notes are published in "AMPS Help"; "Release Notes" tab.

Any updates or SAARs submitted between 6 PM Eastern on 2/12 Eastern on 2/13 may not have completed successfully. If you view AMPS during that time period, please review your work and contact Enterprise Help Desk if you have questions. Tell the help desk you are working during the software deployment window, so that we can address where any problem may have occurred.



Getting Started Help Topics

- How do I use AMPS?

Defense Logistics Agency Account Management and Provisioning System (AMPS) Accessibility Sign Out EAH00517

Home My Information

DLA Privacy Act Statement

Authority: 5 U.S.C. 301, Departmental Regulations; 10 U.S.C. 133, Under Secretary of Defense for Acquisition, Technology, and Logistics; 18 U.S.C. 1029, Access device fraud; E.O. 10450, Security Requirements for Government Employees, as amended; and E.O. 9397 (SSN), as amended.

Principal Purpose(s): Information is used to validate a user's network that has its access requests managed by AMPS.

Routine Uses: Data may be provided under any of the DoD http://dpcllo.defense.gov/privacy/SORNs/blanket_routine_uses.htm

Disclosure: Disclosure is voluntary; however, if you fail to supply all the required information, you will not gain access to the DLA - Account Management and Provisioning System (AMPS) database. If you do not have a security clearance, it must be verified prior to gaining access to the AMPS database, and without the required verification, access cannot be accomplished.

Rules of Use: Rules for collecting, using, retaining, and safeguarding information are contained in DLA Privacy Act System Notice S500.55, entitled "Information Technology Access and Control Records" available at <http://dpcllo.defense.gov/privacy/SORNs/component/dla/index.htm>

Accept

Click Accept

Defense Logistics Agency Account Management and Provisioning System (AMPS) Accessibility Sign Out EAH00517

Home My Information

Display Name Alice Huyler (EAH00517)

User Information Applications & Roles

User Information

User ID EAH00517

* First Name Alice

Middle Name

* Last Name Huyler

EDIPI/UPN

* Email alice.huyler@state.co.us

* Title 1033 State Point of Contact

Set Security Questions Change Password Cancel

Account Status Active

User Type Public

* Country US

* Relationship US

Click Set Security Questions

Contact Information

* Official Telephone 303.239.5776

Official Fax

DSN Phone

DSN Fax

Mobile

Site

* Street 700 Kipling St

PO Box

* City Lakewood

* State Colorado

* Zip 80215

* Country UNITED STATES

Organization

Organization Name DLA External

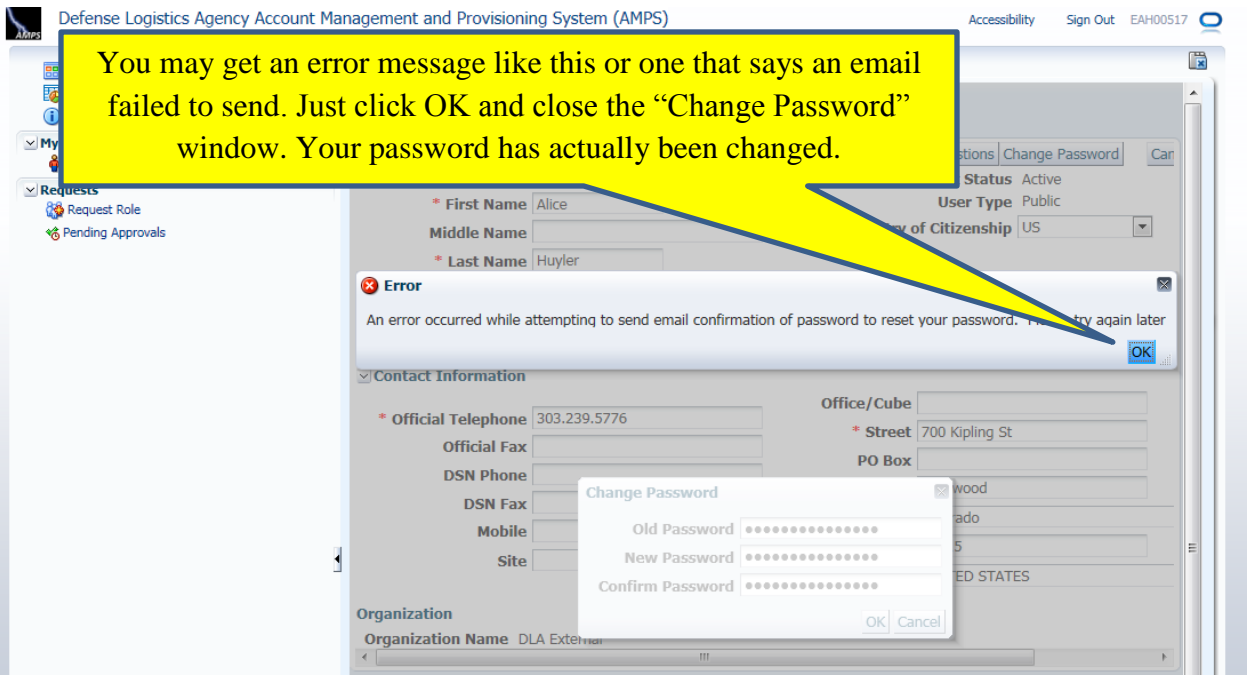
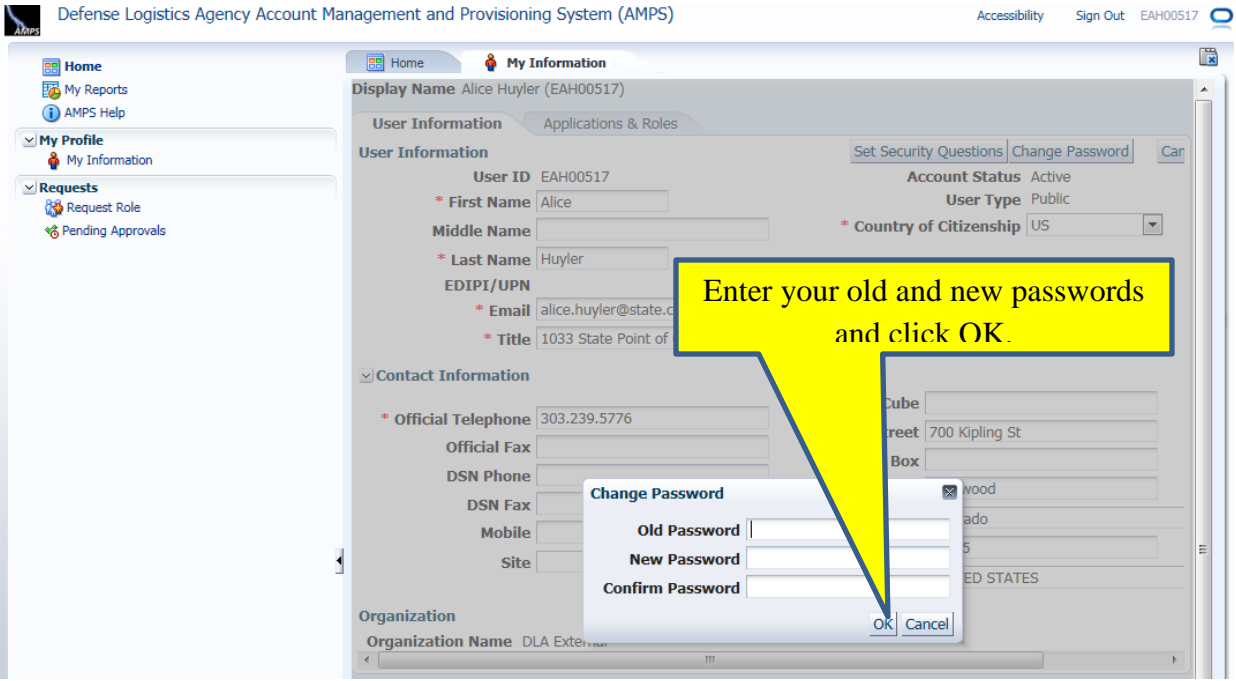
The screenshot shows the 'My Information' page for user Alice Huyler (EAH00517). A 'Manage Security Questions' dialog box is open, displaying three questions and their corresponding answers. A yellow callout bubble points to the dialog with the text: "Setting your security questions will enable you to unlock your account without calling the help desk."

Manage Security Questions

Question	Answer
1. What is your mother's maiden name?	[Redacted]
2. What is the city of your birth?	[Redacted]
3. What is the name of your pet?	[Redacted]

The screenshot shows the 'My Information' page for user Alice Huyler (EAH00517). A yellow callout bubble points to the 'Change Password' button with the text: "Click Change Password".

Change Password



You can call the help desk at 855-352-0001, option 2 if you have problems.

Congratulations! You have changed your password and may now log in to the DLA External Business Portal with this new password. Go to <https://business.dla.mil/> and use your new password.