HOW TO CHANGE YOUR AMPS PASSWORD and UNLOCK YOUR RTD DLA EXTERNAL BUSINESS ACCOUNT

Go to https://amps.dla.mil/oim to access AMPS

If you have questions or need help,
call 855-352-0001, option 2.
Click on the link to get to AMPS.

You will probably see a warning about the security certificate. Click the option to continue to the website.
Enter your current AMPS User ID and Password

Click the Log In button

Click the OK button
At this screen, the Use and Consent screen, click on OK to continue.

At this screen, click on My Information.
Click Accept

Click Set Security Questions
Setting your security questions will enable you to unlock your account without calling the help desk.

Click Change Password
You can call the help desk at 855-352-0001, option 2 if you have problems.

Congratulations! You have changed your password and may now log in to the DLA External Business Portal with this new password. Go to https://business.dla.mil/ and use your new password.

Enter your old and new passwords and click OK.

You may get an error message like this or one that says an email failed to send. Just click OK and close the “Change Password” window. Your password has actually been changed.