



*JOHN W. HICKENLOOPER*

*Governor*

*A Citizen's Guide to  
Colorado State  
Government*

*Provided by the  
Office of Constituent  
Services*

Prowers, Seat: Lamar <a href="http://www.prowerscounty.net">www.prowerscounty.net</a>	719-336-8030
Pueblo, Seat: Pueblo <a href="http://county.pueblo.org">county.pueblo.org</a>	719-583-6000
Rio Blanco, Seat: Meeker <a href="http://www.rbc.us">www.rbc.us</a>	970-878-9430
Rio Grande, Seat: Del Norte <a href="http://www.riograndecounty.org">www.riograndecounty.org</a>	719-657-2744
Routt, Seat: Steamboat Springs <a href="http://www.co.routt.co.us">www.co.routt.co.us</a>	970-879-0108
Saguache, Seat: Saguache <a href="http://www.saguachecounty.net">www.saguachecounty.net</a>	719-655-2231
San Juan, Seat: Silverton <a href="http://www.sanjuancountycolorado.us">www.sanjuancountycolorado.us</a>	970-387-5766
San Miguel, Seat: Telluride <a href="http://www.sanmiguelcounty.org">www.sanmiguelcounty.org</a>	970-728-3844
Sedgwick, Seat: Julesburg <a href="http://www.sedgwickcountygov.net">www.sedgwickcountygov.net</a>	970-474-2485
Summit, Seat: Breckenridge <a href="http://www.co.summit.co.us">www.co.summit.co.us</a>	970-453-3401
Teller, Seat: Cripple Creek <a href="http://www.co.teller.co.us">www.co.teller.co.us</a>	719-689-2988
Washington, Seat: Akron <a href="http://www.co.washington.co.us">www.co.washington.co.us</a>	970-345-2701
Weld, Seat: Greeley <a href="http://www.co.weld.co.us">www.co.weld.co.us</a>	970-356-4000
Yuma, Seat: Wray <a href="http://www.yumacounty.net">www.yumacounty.net</a>	970-332-5796

Larimer, Seat: Fort Collins, <a href="http://www.co.larimer.co.us/">http://www.co.larimer.co.us/</a>	970-498-7000
Las Animas, Seat: Trinidad, <a href="http://www.lasanimascounty.net">www.lasanimascounty.net</a>	719-845-2566
Lincoln, Seat: Hugo <a href="http://www.lincolncountyco.us">www.lincolncountyco.us</a>	719-743-2810
Logan, Seat: Sterling <a href="http://www.logancountyco.gov">www.logancountyco.gov</a>	970-522-1544
Mesa, Seat: Grand Junction <a href="http://www.mesacounty.us">www.mesacounty.us</a>	970-244-1885
Mineral, Seat: Creede <a href="http://www.mineralcountycolorado.com">www.mineralcountycolorado.com</a>	719-658-2331
Moffat, Seat: Craig <a href="http://www.colorado.gov/moffatcounty">www.colorado.gov/moffatcounty</a>	970-824-5517
Montezuma, Seat: Cortez <a href="http://www.co.montezuma.co.us">www.co.montezuma.co.us</a>	970-565-8317
Montrose, Seat: Montrose <a href="http://www.montrosecounty.net">www.montrosecounty.net</a>	970-249-7755
Morgan, Seat: Fort Morgan <a href="http://www.co.morgan.co.us">www.co.morgan.co.us</a>	970-542-3500
Otero, Seat: La Junta <a href="http://www.oterogov.com">www.oterogov.com</a>	719-383-3000
Ouray, Seat: Ouray <a href="http://ouraycountyco.gov">ouraycountyco.gov</a>	970-325-7263
Park, Seat: Fairplay <a href="http://www.parkco.us">www.parkco.us</a>	719-836-4201
Phillips, Seat: Holyoke <a href="http://www.colorado.gov/phillipscounty">www.colorado.gov/phillipscounty</a>	970-854-3778
Pitkin, Seat: Aspen <a href="http://www.aspenpitkin.com">www.aspenpitkin.com</a>	970-920-5200
Lake, Seat: Leadville, <a href="http://www.lakecountyco.com/">http://www.lakecountyco.com/</a>	719-486-0993
La Plata, Seat: Durango, <a href="http://co.laplata.co.us/">http://co.laplata.co.us/</a>	970-382-6210



Dear Fellow Coloradans:

Our state should be known as a place of innovation and ideas. It should also be known as a place where state services are delivered in the most effective and efficient way possible.

The Constituent Services Office is here to help make sure we are meeting the needs of everyone in Colorado. This directory was created to provide a description of issues handled by each state agency as well as phone numbers.

It is our sincere hope this directory will help you in addressing your concerns and obtaining information regarding Colorado government.

Sincerely,

John W. Hickenlooper  
Governor

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Delta, Seat: Delta, <a href="http://www.deltacounty.com">www.deltacounty.com</a>	970-874-2100
City & County of Denver, Seat: Denver, <a href="http://www.denvergov.org">www.denvergov.org</a>	720-865-9000
Dolores, Seat: Dove Creek <a href="http://www.dolorescounty.org">www.dolorescounty.org</a>	970-677-2383
Eagle, Seat: Eagle, <a href="http://www.eaglecounty.us">www.eaglecounty.us</a>	970-328-8604
Elbert, Seat: Kiowa, <a href="http://www.elbertcounty-co.gov">www.elbertcounty-co.gov</a>	303-621-3115
El Paso, Seat: Colorado Springs, <a href="http://www.elpasoco.com">www.elpasoco.com</a>	719-520-7276
Fremont, Seat: Canon City, <a href="http://www.fremontco.com">www.fremontco.com</a>	719-276-7410
Garfield, Seat: Glenwood Springs, <a href="http://www.garfield-county.com">www.garfield-county.com</a>	970-945-5004
Gilpin, Seat: Central City, <a href="http://www.co.gilpin.co.us/">http://www.co.gilpin.co.us/</a>	303-582-5214
Grand, Seat: Hot Sulphur Springs, <a href="http://www.co.grand.co.us">www.co.grand.co.us</a>	970-725-3347
Gunnison, Seat: Gunnison, <a href="http://www.gunnisoncounty.org">www.gunnisoncounty.org</a>	970-641-0248
Hinsdale, Seat: Lake City, <a href="http://www.hinsdalecountycolorado.us">www.hinsdalecountycolorado.us</a>	970-944-2225
Huerfano, Seat: Walsenburg, <a href="http://www.huerfano.us/">http://www.huerfano.us/</a>	719-738-3485
Jackson, Seat: Walden, <a href="http://www.jacksoncountyco.com">www.jacksoncountyco.com</a>	970-723-4660
Jefferson, Seat: Golden, <a href="http://www.co.jefferson.co.us">www.co.jefferson.co.us</a>	303-271-8500
Kiowa, Seat: Eads, <a href="http://www.kiowacountycolo.com">www.kiowacountycolo.com</a>	719-438-5810
Kit Carson, Seat: Burlington, <a href="http://www.kitcarsoncounty.org">www.kitcarsoncounty.org</a>	719-346-8133 x304

# County Administrator Directory

Alamosa, Seat: Alamosa, <a href="http://www.alamosacounty.org">www.alamosacounty.org</a>	719-589-4848
Adams, Seat: Brighton, <a href="http://www.co.adams.co.us">www.co.adams.co.us</a>	720-523-6100
Arapahoe, Seat: Littleton, <a href="http://www.co.arapahoe.co.us">www.co.arapahoe.co.us</a>	303-795-4630
Archuleta, Seat: Pagosa Springs, <a href="http://www.archuletacounty.org">www.archuletacounty.org</a>	970-264-8300
Baca, Seat: Springfield, <a href="http://www.springfieldcolorado.com/bacacountygov.html">www.springfieldcolorado.com/bacacountygov.html</a>	719-523-6532
Bent, Seat: Los Animas, <a href="http://www.bentcounty.org">www.bentcounty.org</a>	719-456-1600
Boulder, Seat: Boulder, <a href="http://www.bouldercounty.org">www.bouldercounty.org</a>	303-441-3500
Broomfield, Seat: Broomfield, Broomfield Citizen Assistant, <a href="http://www.broomfield.org">www.broomfield.org</a>	303-438-6300 303-438-6390
Chaffee, Seat: Salida, <a href="http://www.chaffeecounty.org">www.chaffeecounty.org</a>	719-539-2218
Cheyenne, Seat: Cheyenne Wells: <a href="http://www.co.cheyenne.co.us/">http://www.co.cheyenne.co.us/</a>	719-767-5872
Clear Creek, Seat: Georgetown, <a href="http://www.co.clear-creek.co.us">www.co.clear-creek.co.us</a>	303-679-2309
Conejos, Seat: Conejos, <a href="http://www.conejoscounty.org">www.conejoscounty.org</a>	719-376-5772
Costilla, Seat: San Luis, <a href="http://www.costillacounty-co.gov/">www.costillacounty-co.gov/</a>	719-672-3372
Crowley, Seat: Ordway, <a href="http://www.crowleycounty.net">www.crowleycounty.net</a>	719-267-5555
Custer, Seat: Westcliffe, <a href="http://www.custercountygov.com">www.custercountygov.com</a>	719-783-2552

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# How can the Office of Constituent Services Help You?

We understand that navigating your state government can be complex. We always encourage constituents to visit [www.colorado.gov](http://www.colorado.gov) to learn more about the services that are available to them. The Governor's Office is always here to help as best they can, but there are times where there may be better people to contact. This section is here to help outline some of the more common scenarios that we may be of help with.

## Frequently Asked Questions (FAQs)

Q. I'm having an issue with my Unemployment Insurance (UI) or workers compensation, where should I go?

A. Please contact the Office of Constituent Services to address any concerns. We will work with the Colorado Department of Labor and Employment (CDLE) to hopefully resolve most situations. Alternatively, you directly contact the Unemployment Office at (303) 318-9000.

Q. I am having trouble getting food stamps, can the Office of Constituent Services help?

A. The food stamps program is a part of the food assistance program that is run by the Colorado Department of Human Services (CDHS). The Office of Constituent Services can take concerns with regards to Food Assistance Programs and refer them to CDHS, or you can call CDHS directly at (303) 866-5700. Additionally, the customer service number for the food assistance program is 1-800-536-5298.

Q. Does the Office of Constituent Services help with Driver's License problems?

A. Yes. All cases are referred to Department of Revenue for assistance. The Department of Revenue website is a valuable resource for driver's license issues and can be found at [www.colorado.gov/revenue](http://www.colorado.gov/revenue). Additionally, they can be contacted over the phone at 303-866-4622.



## Department of Transportation (CDOT)

4201 East Arkansas Avenue, Suite 277  
Denver, CO 80222

ADVOCATE CONTACT: 303-757-9485  
TOLL FREE: 1-800-999-4997  
MAIN OFFICE: 303-757-9011  
<https://www.codot.gov/>

### Department Issues

- Construction and maintenance of state highways
- Planning for state transportation
- Coordination and implementation of transportation safety programs, including drunk driving prevention, seat belt safety
- Alternate modes of transportation, such as public transit in rural areas, bicycle and pedestrian safety programs
- Rail Division

### Useful Numbers

- Statewide highway conditions/construction:
  - In-state only: 511
  - Nationwide: 303-639-1111
  - Toll-free in Colorado: 1-877-315-7623
- Highway conditions website: [www.cotrip.org/](http://www.cotrip.org/)

\*\*Contact your local city or county regarding side streets\*\*

- Permits (oversize/overweight): 303-757-9539
- E-470 Highway Authority/Express Toll: 303-537-3470
- Northwest Parkway: 303-533-1200
- U.S. DOT/FHWA: 720-963-3000
- Motor Carriers: 720-963-3130
- RTD Bus Schedule: 303-299-6000
- Office of Risk Management: 303-866-3848  
1-800-268-8092



## Department of Revenue (DOR)

State Capitol Annex  
1375 Sherman Street, Suite 409  
Denver, CO 80261

ADVOCATE CONTACT:

303-866-4622

FAX:

303-866-2400

[www.colorado.gov/revenue](http://www.colorado.gov/revenue)

### Department Issues

#### Division of Motor Vehicles

- Driver licenses and ID cards
- Vehicle titles & registrations and emissions

#### Taxation Division

- State Income Tax and refunds
- Sales Tax
- Colorado Lottery Enforcement Division
- Gaming, racing, liquor, tobacco, and marijuana enforcement

### Useful Numbers

- Driver Licenses and ID cards: 303-205-5600
- Driver services (Reinstatement, Interlock, Extension, MV Records): 303-205-5613
- Air Care Colorado (Emissions): 303-456-7090
- Titles & Registration: 303-205-5607
- Marijuana Enforcement: 303-205-8421
- Division of Gaming: 303-205-1300
- Division of Racing: 303-205-2990
- Liquor and Tobacco: 303-205-2300
- Electronic Payment Help (EFT): 303-205-8333
- Income Tax Refunds, Sales tax rates, TaxPayer Information: 303-238-7378
- Report Tax Fraud: 303-205-8262
- Collections: 303-205-8291

## Frequently Asked Questions (FAQs)

Q. Who can help me with my Medicaid problem? What is the difference between Medicaid and Medicare?

A. The Office of Constituent Services does take concerns or questions regarding Medicaid, but it does not take questions regarding Medicare. Medicare is run at the Federal level, while Medicaid is run through the State. All Medicaid cases are referred to the Colorado Department of Health Care Policy and Finance. Their main office number is (303) 866-2993. Further information can also be found on their website, [www.colorado.gov/hcpf](http://www.colorado.gov/hcpf).

Q. How does the pardon process work? How can I get the Governor to sign my pardon or clemency application?

A. Requests for pardons and clemency require certain criteria and applications. All information for these requests can be found online at [www.doc.state.co.us](http://www.doc.state.co.us) and then selecting the clemency tab. You can also reach out to the Pardons and Extraditions Office at 303-763-2472.

Q. Who should I contact if I am having a problem with my parole request?

A. All questions regarding parole should be directed to the Parole Board, who can be reached at 719-583-5800.

Q. Does Office of Constituent Services accept probation or probation officer complaints?

A. No, these complaints are addressed by the Chief Probation Officer of the district the probation is registered.

Q. What state agency can help me with Child Support Enforcement complaints?

A. The Office of Constituent Services accepts complaints about Child Support Enforcement and Family Support Registry. However, while the Office of Constituent Services can accept these complaints, all cases are referred to and handled by the Colorado Department of Human Services (CDHS). The main line for CDHS is (303) 866-5700 and their citizen's advocate's phone number is (303) 866-4511. Additionally, more information about the programs that are available through the Department of Human Services can be found on their website at: [www.cdhs.state.co.us/](http://www.cdhs.state.co.us/).

# Frequently Asked Questions (FAQs)



## Department of Regulatory Agencies (DORA)

Q. Where can I go to get my questions about my state taxes answered?

A. Yes. The Office of Constituent Services takes questions and concerns regarding state taxes. Concerns are referred to the Colorado Department of Revenue (CDOR) for further assistance. The CDOR can be reached at (303) 866-5610 or through their citizen's advocate at (303) 866-4622. More information can also be found at [www.colorado.gov/revenue](http://www.colorado.gov/revenue).

Q. The Police Department or Sheriff's Office in my neighborhood are mishandling my case, can your office force them to act?

A. No. Complaints concerning law enforcement must be initiated through the internal affairs investigative process in the respective city or county office.

Q. I feel that the courts/judge/lawyers involved in my case were biased, can your office take my complaints or intervene on my behalf?

A. No. The Governor's Office cannot intervene in court cases; overturn decisions made by judges or offer legal advice. For legal advice, assistance, or review, you must contact a lawyer. While the Governor's office does not have any preferred law offices, low income individuals or families can contact Colorado Legal Services at 303-837-1321 for potential Pro Bono legal services.

## General Contact Information

[www.colorado.gov](http://www.colorado.gov)

Relay Colorado provides accessibility to people who are deaf, hearing impaired or speech disabled. Specially trained relay agents complete all calls and stay online to relay messages between the parties, either electronically over a teletypewriter (TTY), or verbally to hearing parties. The 1-800 numbers and the metro local numbers operate from 8 a.m. to 5 p.m., Monday through Friday.

Civic Center Plaza  
1560 Broadway, Suite 1550  
Denver, CO 80202

ADVOCATE CONTACT: 303-894-7855  
TOLL FREE: 1-800-886-7675  
MAIN OFFICE: 303-894-7855  
FAX: 303-894-7885

[www.dora.colorado.gov/](http://www.dora.colorado.gov/)

### Department Issues

- Regulated occupations: doctors, nurses, dentists, barbers/cosmetologists, plumbers, accountants, psychologists, insurance agents, real estate/mortgage brokers, securities brokers, etc.
- Regulated businesses: insurance, utilities, trust companies, credit unions, banks and savings & loans
- Civil rights / discrimination issues
- Sunrise / Sunset reports on regulatory programs

### Useful Numbers

- Civil Rights Division: 303-894-2997
- Division of Banking: 303-894-7575
- Division of Financial Services: 303-894-2336
- Division of Real Estate: 303-894-2166
- Division of Insurance: 303-894-7499
- Division of Professions and Occupations: 303-894-7800
- Division of Securities: 303-894-2320
- Office of Consumer Counsel: 303-894-2121
- Office of Policy, Research and Regulatory Reform: 303-894-2992
- Public Utilities Commission: 303-894-2000





## Department of Public Safety (CDPS)

700 Kipling Street, Suite 1000  
Lakewood, CO 80215

ADVOCATE CONTACT: 303-239-4398  
TOLL FREE: 1-800-536-5339  
MAIN NUMBER: 303-239-4500  
FAX: 303-239-4670

<http://cdpsweb.state.co.us/>

### Department Issues

- Motor Carrier Safety
- Identity Theft & Fraud
- Missing Children—Amber Alerts
- Security & Vulnerability Assessments
- School Safety Inspections
- Sex Offender Management Board
- Domestic Violence Offender Management Board
- Victims Program
- Witness Protection

### Useful Numbers

- Colo. Bureau of Investigation: 303-239-4201
- Criminal Background Checks: 303-239-4208
- Colo. State Patrol: 303-239-4500
- Firearms InstaCheck: 303-239-4283
- Division of Fire Protection & Control: 303-239-4600
- Preparedness & Security: 720-852-6608
- Suspicious Activities (Colorado Information Analysis Center, CIAC): 720-852-6705
- Identity & theft Fraud: 303-239-4211
- Sex Offender Management Board: 303-239-4526
- Domestic Violence Offender Management Board: 303-239-4442

Notes:





**COLORADO**  
**Office of the Governor**  
 Gov. John Hickenlooper

## Office of the Governor

John W. Hickenlooper, Governor  
 136 State Capitol  
 Denver, CO 80203

TOLL FREE: 1-800-283-7215  
 MAIN OFFICE: 303-866-2471  
 FAX: 303-866-2003  
 Scheduling Requests: [www.colorado.gov/governor](http://www.colorado.gov/governor)

Office of Constituent Services  
 127 State Capitol Building  
 Denver, CO 80203

TOLL FREE: 1-800-283-7215  
 MAIN OFFICE: 303-866-2885  
 FAX: 303-866-2003  
[www.colorado.gov/governor](http://www.colorado.gov/governor)

Office of Policy, Research & Legislative Affairs  
 136 State Capitol Building  
 Denver, CO 80203

MAIN OFFICE: 303-866-5800  
 FAX: 303-866-6368

Office of Pardons and Extraditions  
 940 Broadway  
 Denver, CO 80203

CLEMENCY & PARDONS: 303-763-2431  
 EXTRADITIONS: 303-763-2474  
 FAX: 303-831-9041

Office of State Planning and Budgeting (OSPB)  
 111 State Capitol Building  
 Denver, CO 80203

MAIN OFFICE: 303-866-3317  
 FAX: 303-866-3044



## Department of Public Health and Environment (CDPHE)

4300 Cherry Creek Drive South  
 Denver, CO 80246

ADVOCATE CONTACT: 303-692-2020  
 TOLL FREE: 1-800-886-7689  
 MAIN OFFICE: 303-692-2000  
 FAX: 303-691-7702

[www.cdphe.state.co.us/](http://www.cdphe.state.co.us/)

### Department Issues

- Air Pollution and Control Division
- Air Quality
- Climate Change
- Center for Health and Environmental Data
- Vital Records
- Disease Control and Epidemiology Division
- Communicable Diseases
- Environmental Health and Sustainability
- Food Recalls
- Health Facilities and EMS Division
- Hospital and EMS regulation and licensing Water Quality Control Division

### Useful Numbers

- Air: 303-692-3100
- Disease Control: 303-692-2700
- Emergency Medical & Trauma Services: 303-692-2980
- Health Facilities: 303-692-2800
- Immunizations: 303-692-2700
- Medical Marijuana Registry: 303-692-2184
- State Laboratory Services: 303-692-3090
- Vital Records: 303-692-2245
- Office of Health Equity: 303-692-2087
- Spill/Emergency Reporting: 1-877-581-5608
- Child Care Center Inspections: 303-698-3645
- Water: 303-692-3500



## Department of Personnel & Administration (DPA)

1525 Sherman Street  
 Denver, CO 80203  
 ADVOCATE CONTACT: 303-866-6559  
 MAIN OFFICE: 303-866-3000  
 FAX: 303-866-6569  
[www.colorado.gov/dpa](http://www.colorado.gov/dpa)

### Department Issues

- Office of Administrative Courts
- Public Benefits
- Workers Compensation
- Finance & Procurement:
- State debt collections
- State Bid Lists/Vendors
- Open Records
- State Archives:
- Public Records
- Independent Ethics Commission Complaints
- Employment Verification

### Useful Numbers

- Office of Administrative Courts: 303-866-2000
- Finance & Procurement: 303-866-6200
- Open Records: 303-866-4223
- State Archives: 303-866-2358
- Office of the State Architect: 303-866-3158
- Independent Ethics Commission  
 Complaints: 720-625-5694
- Employment Verification: 1-800-367-5690

Governor's Office of Economic Development and  
 International Trade (OEDIT)  
 1625 Broadway Suite 2700  
 Denver, CO 80202  
 MAIN OFFICE: 303-892-3840  
 FAX: 303-892-3848  
[advancecolorado.com](http://advancecolorado.com)

Colorado Tourism Office  
 1625 Broadway Suite 2700  
 Denver, CO 80202  
 TOLL FREE: 1-800-COLORADO  
 MAIN OFFICE: 303-892-3885  
 FAX: 303-892-3725  
[www.colorado.com](http://www.colorado.com)

Colorado Creative Industries  
 1625 Broadway, Suite 2700  
 Denver, CO 80202  
 MAIN OFFICE: 303-892-3802  
[coloradocreativeindustries.org](http://coloradocreativeindustries.org)

International Trade Office  
 1625 Broadway, Suite 2700  
 Denver, CO 80202  
 MAIN OFFICE: 303-892-3850  
[www.advanceColorado.com](http://www.advanceColorado.com)

Minority Business Office  
 1625 Broadway, Suite 2700  
 Denver, CO 80202  
 MAIN OFFICE: 303-892-3840  
 FAX: 303-892-3848  
[www.advanceColorado.com](http://www.advanceColorado.com)

Small Business Development Centers  
 1625 Broadway, Suite 2700  
 Denver, CO 80202  
 MAIN OFFICE: 303-892-3840  
 FAX: 303-892-3848

Small Business Hotline  
 MAIN OFFICE: 303-592-5920

Governor's Press Office  
 127 State Capitol Denver, CO 80203  
 MAIN OFFICE: 303-866-2471  
 FAX: 303-866-6326

Boards and Commissions Office  
136 State Capitol Building  
Denver, CO 80203

MAIN OFFICE: 303-866-6368  
FAX: 303-866 6328

## Department of Natural Resources (continued):

### Office of the Lieutenant Governor

Joseph Garcia  
130 State Capitol Building  
Denver, CO 80203

MAIN OFFICE: 303-866-2087  
FAX: 303-866-5469  
EMAIL: [ltgovernor.garcia@state.co.us](mailto:ltgovernor.garcia@state.co.us)  
[www.colorado.gov/ltgovernor](http://www.colorado.gov/ltgovernor)

Colorado Commission on Indian Affairs

MAIN OFFICE: 303-866-3027  
FAX: 303-866-5469

Governor's Commission on Community Service

MAIN OFFICE: 303-866-6426

- Colorado Geological Survey: 303-384-266
- Division of Mining Reclamation and Safety: 303-866-3567
- State Land Board: 303-866-3454
- Colorado Geological Survey: 303-384-2655
- Colorado State Forest Service: 970-491-6303
- Boat and OHV Registration: 303-791-1920
- Campground Reservations: 303-470-1144
- State Parks and Wildlife Director's Office: 303-866-3203

### Colorado State House of Representatives

Your State Representative  
State Capitol Building  
Room 271  
Denver, CO 80203  
[www.leg.state.co.us/](http://www.leg.state.co.us/)

TOLL FREE (January – May): 1-800-811-7647  
MAIN OFFICE: 303-866-2904  
FAX: 303-866-2218  
INFORMATION ON BILLS: 303-866-3055



## Department of Natural Resources (DNR)

Centennial Building  
1313 Sherman Street, Suite 718  
Denver, CO 80203

ADVOCATE CONTACT: 303-866-3311

MAIN OFFICE: 303-866-3311

FAX: 303-866-2115

[www.dnr.state.co.us/](http://www.dnr.state.co.us/)

### Department Issues

Division of Reclamation, Mining, and Safety

- Coal Regulatory Program
- Minerals Regulatory Program
- Inactive Mine Reclamation Program

Colorado Geological Survey

- Office of the State Geologist

State Board of Land Commissioners

- State land management

Division of Parks and Wildlife

- State Parks and recreation
- Hunter’s Education/Safety
- Hunting and Fishing Licenses

Division of Water Resources

- Colorado Water Conservation Board
- Water Supply Storage and Management
- Stream & Lake Protection
- Watershed & Flood Protection Division of Forestry

### Useful Numbers

Parks and Wildlife: 303-297-1192  
 Hunting Licenses: 1-800-244-5613  
 Hunter Safety Courses: 303-291-7470  
 Water Resources: 303-866-3411  
 Ground Water Info Line: 303-866-3587  
 O&G Conservation Commission: 303-894-2100

## COLORADO STATE SENATE

Your State Senator  
State Capitol Building  
Room 346  
Denver, CO 80203  
[www.leg.state.co.us/](http://www.leg.state.co.us/)

TOLL FREE (January—May): 1-888-473-8136

MAIN OFFICE: 303-866-2316

FAX: 303-866-4543

INFORMATION ON BILLS: 303-866-3055

## COLORADO JUDICIAL DEPARTMENT

101 W. Colfax, Suite 500  
Denver, CO 80202

MAIN OFFICE: 303-861-1111

FAX: 720-625-5933

[www.courts.state.co.us](http://www.courts.state.co.us)

### Useful Numbers

- Colorado Supreme Court: 720-625-5150  
[www.coloradosupremecourt.com](http://www.coloradosupremecourt.com)
- Colorado Court of Appeals: 720-625-5150
- Supreme Court Attorney Regulation Counsel (Grievances against attorneys): 303-866-6400
- Commission on Judicial Discipline (Grievances against judges): 303-866-6434
- United States Court of Appeals (Grievances against federal judges): 303-844-2067
- Office of the Child’s Representative: 303-860-1517

# Attorney General

Cynthia Coffman  
 Ralph L. Carr Colorado Judicial Center  
 1300 Broadway, 10th Floor  
 Denver, CO 80203  
 MAIN OFFICE: 720-508-6000  
 FAX: 720-508-6030  
 EMAIL ADDRESS: [Attorney.General@state.co.us](mailto:Attorney.General@state.co.us)  
[www.coloradoattorneygeneral.gov](http://www.coloradoattorneygeneral.gov)

## Consumer Protection/Elder Watch

- TOLL FREE: 1-800-222-4444
- MAIN OFFICE: 303-866-5189
- EMAIL ADDRESS: [stop.fraud@state.co.us](mailto:stop.fraud@state.co.us)

## Colorado Consumer Line (CCL)

- TOLL FREE: 1-800-222-4444
- MAIN OFFICE: 303-222-4444
- NO-CALL LINE: 1-888-249-9097

## Department Issues

- Consumer Fraud
- Mortgage Fraud
- Elder Fraud
- Business Complaints
- Telemarketing
- Auto Repairs
- Lemon Laws
- Small Claims
- Foreclosures

## Useful Numbers

- Collection Agency Board: 303-866-5304
- Uniform Consumer Credit Code (UCCC): Consumer Complaints & Information: 720-508-6012
- Supervised Lender Licensing: 720-508-6010



# DEPARTMENT OF MILITARY AND VETERANS AFFAIRS (DMVA)

6848 South Revere Parkway  
 Centennial, CO 80112  
 ADVOCATE CONTACT: 720-250-1515  
 MAIN OFFICE: 720-250-1500  
 FAX: 720-250-1519  
<http://vets.dmva.state.co.us/>

Division of Veterans Affairs  
 MAIN OFFICE: 303-284-6077  
 FAX: 303-284-3163

## Department Issues

- Army and Air National Guard
- Civil Air Patrol
- Veteran's Affairs

## Useful Numbers

- Air space & noise complaint issues:  
TOLL FREE: 1-800-582-8507
- National VA Complaint line: 1-800-488-8244
- VA Suicide Prevention Hotline: 1-800-273-8255



## Department of Local Affairs (DOLA)

Centennial Building  
1313 Sherman Street, Suite 500  
Denver, CO 80203

ADVOCATE CONTACT: 303-864-7709

TOLL FREE: 1-800-536-5349

\*TDD NUMBER: 303-864-775

FAX: 303-864-7756

[www.colorado.gov/dola](http://www.colorado.gov/dola)

### Department Issues

#### Division of Local Government

- Financial and technical assistance to local governments
- Community & Neighborhood development
- Disaster response
- Some flood recovery programs

#### Division of Housing

- Affordable housing and developmental programs
- Some flood recovery programs Property Tax Division
- Property tax administration/appeal

### Useful Numbers

- Assessment Board of Appeals: 303-864-7710
- Landlord/Tenant Counseling: 303-237-0230
- Division of Housing: 303-864-7810
- Division of Local Government: 303-864-7720
- Division of Property Taxation: 303-866-2371
- Flood recovery questions  
(Linda Rice): 303-864-7864

## SECRETARY OF STATE

Wayne W. Williams  
Colorado Department of State  
1700 Broadway, Suite 250  
Denver, CO 80290

MAIN OFFICE: 303-894-2200  
TOLL FREE: 1-855-428-3555  
FAX: 303-869-4860  
EMAIL ADDRESS: [secretary@sos.state.co.us](mailto:secretary@sos.state.co.us)  
[www.sos.state.co.us](http://www.sos.state.co.us)

### Department Issues

- Corporation filing and Reports
- Elections
- Bingo Raffle & Charitable Funds
- Business Licenses
- Notary Seals
- Trade Name Registrations
- Charities & Fundraisers

## STATE TREASURER

Walker Stapleton  
140 State Capitol Building  
Denver, CO 80203

MAIN OFFICE: 303-866-2441  
FAX: 303-866-2123  
[www.colorado.gov/treasury](http://www.colorado.gov/treasury)

### Useful Numbers

Great Colorado Payback  
1580 Logan, Suite 500  
Denver, CO 80203  
TOLL FREE: 1-800-825-2111  
MAIN: 303-866-6070  
FAX: 303-866-6154

# Other Helpful Numbers for the State of Colorado



## Department of Labor and Employment (CDLE)

633 17th Street  
12th floor, Suite 1200  
Denver, CO 80202

MAIN OFFICE: 303-318-8000  
ADVOCATE CONTACT: 303-318-8035  
FAX: 303-318-8048

[www.coworkforce.com](http://www.coworkforce.com)

### Department Issues

#### Labor Standard Laws

- Minimum wage, Overtime, etc.

#### Jobs and Training

- Workforce Centers (jobs & training)
- Migrant seasonal farm-workers assistance

#### Unemployment

- Unemployment Insurance Benefits & Taxes
- Workers' Compensation

#### Safety

- Oil Inspection, storage tanks, gas pumps
- Public Safety (inflatable's, elevators, propane tanks , amusement parks, carnival rides, explosives permits, public school construction)

### Useful Numbers

- Labor Laws: 303-318-8441
- Oil & Public Safety (OPS): 303-318-8500
- Workers' Compensation: 303-318-8700
- TOLL FREE: 888-390-7936
- New Claims/Continued Claims: 303-318-9000  
1-888-550-2800
- Spanish: 303-318-9333  
1-866-422-0402
- TDD Number (for hearing impaired): 303-318-9016
- Employers: Rapid Response Team: 303-318-8818
- Unemployment Insurance Premiums:  
Customer Service: 303-318-9100

- COBRA (Continuing Health Insurance Cover- age)/ Employee Benefits Security Admin. (EBSA):  
816-285-1800  
Kansas City Regional Office  
2300 Main Street, Suite 1100  
Kansas City, MO 64108  
[www.dol.gov/ebsa](http://www.dol.gov/ebsa)
- Colorado Foreclosure Hotline: 877-601-HOPE (4673)
- Colorado Historical Society:  
303-447-8689  
[www.historycolorado.org](http://www.historycolorado.org)
- Colorado Housing and Finance Authority (CHAFA):  
303-297-2432  
1981 Blake Street  
Denver, CO 80202  
[www.chfainfo.com](http://www.chfainfo.com)
- Colorado State Archives:  
TOLL FREE: 1-800-305-3442  
MAIN: 303-866-2358  
[www.colorado.gov/dpa/doit/archives](http://www.colorado.gov/dpa/doit/archives)
- Colorado Municipal League (CML):  
303-831-6411  
1-866-578-0936  
[www.cml.org](http://www.cml.org)
- Colorado State Employee Assistance Program (CSEAP): 303-866-4314
- Community Housing Services:  
[www.dola.state.co.us/cdh](http://www.dola.state.co.us/cdh)
- Consumer Protection Bureau: 1-855-411-2372
- Cover Colorado Insurance:  
303-863-1960  
TOLL-FREE: 1-888-770-1120  
425 S. Cherry Street, Suite 160  
Glendale, CO 80246  
[www.covercolorado.org](http://www.covercolorado.org)



# Department of Human Services (cont.):

## Office of Behavioral Health

- Colorado Mental Health Institute at Pueblo:
- Colorado Mental Health Institute at Ft. Logan:

## Useful Numbers

- Aging and adult services: 303-866-2800
- State and Veteran's Nursing Homes: 303-866-5899
- Vocational Rehab: 303-866-4150
- Child Welfare: 303-866-5932
- Youth Corrections: 303-866-7345
- Domestic Violence Program: 303-866-3150
- Colorado Works: 303-866-6210
- Employment First: 303-866-5477
- Food Assistance Benefits: 303-866-3122
- Customer Service: 1-800-536-5298
- Low-income Energy Assist. (LEAP): 303-861-0269
- Low-Income Telephone Assistance Program (LITAP): 1-877-455-0558
- Child Support Enforcement: 303-866-4300
- Family Support Registry (FSR): 303-299-9123
- 1-800-374-6558
- Refugee Services: 303-866-8216
- Early Care and Learning: 303-866-5948
- Colorado Mental Health Institute at Pueblo: 719-546-4000
- Colorado Mental Health Institute at Ft. Logan: 303-866-7066
- Denver (City & County):  
Information Line: 720-913-4900  
Mayor's Office: 720-865-9000  
201 W. Colfax Avenue  
Denver, CO 80202  
[www.denvergov.org](http://www.denvergov.org)
- Legal Services/Legal Aid:  
303-837-1313  
1905 Sherman Street, Suite 400  
Denver, CO 80202  
[www.coloradolegalservices.org](http://www.coloradolegalservices.org)
- Mile High Red Cross:  
303-722-7474  
444 Sherman Street  
Denver, CO 80203  
[www.denverredcross.org](http://www.denverredcross.org)
- Metro Crisis Services Business Line:  
1-888-885-1222  
303-928-7100
- Mile High United Way:  
211  
MAIN OFFICE: (303) 433-8383  
2505 18th Street  
Denver, CO 80211  
[www.unitedwaydenver.org/](http://www.unitedwaydenver.org/)
- Public Defender:  
303-764-1400  
1290 Broadway, #900  
Denver, CO 80203
- Public Employees Retirement Administration (PERA):  
303-832-9550  
[www.copera.org](http://www.copera.org)
- State Capitol Tours: 303-866-2604

# Federal Government Helpful Numbers

- Department of Homeland Security (Federal):  
202-282-8000  
Emergency Operations Line: 303-279-8855  
[dhsem.state.co.us](http://dhsem.state.co.us)
- Equal Employment Opportunity Commission (EEOC):  
1-800-669-4000
- Employee Benefits Security Administration (EBSA)  
1-886-444-3272
- Family and Medical Leave Act (FMLA):  
U.S. Department of Labor Wage & Hour Division:  
[www.dol.gov.whd/fmla](http://www.dol.gov.whd/fmla)
- Federal Citizen Information Center:  
1-800-688-9889  
[www.info.gov](http://www.info.gov)
- Federal Identity Theft Hotline: 1-877-438-4338
- Office of the Controller Currency Customer  
Assistance Group: 1-800-613-6743
- Federal Trade Commission:  
1-202-326-2222  
[www.ftc.gov](http://www.ftc.gov)
- Federal VA Benefits: 1-800-827-1000
- Federal Deposit Insurance Corporation (FDIC):  
1-877-ASK-FDIC
- Housing and Urban Development (HUD):  
303-672-5440  
[www.hud.gov](http://www.hud.gov)
- Immigration and Customs Enforcement (ICE):  
Denver Field Office: 720-873-2899  
Federal: 866-347-2423



## DEPARTMENT OF HUMAN SERVICES(CDHS)

State Human Services Building  
1575 Sherman Street  
Denver, CO 80203  
TOLL FREE: 1-800-536-5298  
MAIN OFFICE: 303-866-5700  
CLIENT SERVICES: 303-866-4511  
FAX: 303-866-4740  
[www.cdhs.state.co.us](http://www.cdhs.state.co.us)

### Department Issues

#### Office of Community Access and Independence

- Aging and adult services
- Adult Protective services
- Veterans Community living Centers
- Disability Determination Services  
Disability Decisions for SSI
- Vocational Rehabilitation

#### Office of Children, Youth, and Families

- Child Welfare
- Youth Corrections
- Domestic Violence Program

#### Office of Economic Security

- Employment and Benefits
  - Food and energy assistance
  - Temporary Asst. for Needy Families (TANF)
  - Supplemental Nutrition Assistance Program (SNAP)
- Child Support Services
- Refugee Services

#### Office of Early Childhood

- Early Care and Learning
- Community and Family Support
  - Early Childhood Councils



## Department of Higher Education (CDHE)

First contact the individual college or university. If the issue is not resolved, contact :

Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, CO 80202

MAIN OFFICE: 303-866-2723  
FAX: 303-866-4266

### Department Issues

- State funded Universities and Colleges
- Paying for college

### Useful Numbers

- College Assist: [www.college-assist.com](http://www.college-assist.com)
- College Invest: 303-367-8800  
1-800-448-2424  
[www.collegeinvest.org](http://www.collegeinvest.org)
- College in Colorado: 303-866-2978  
[Esp.] 720-264-8580  
[www.collegeincolorado.org/](http://www.collegeincolorado.org/)
- College Opportunity Fund (COF): 1-800-777-2757
- Division of Private Occupational Schools:  
303-866-2723  
Fax: 303-866-4237

- Internal Revenue Service (IRS—Federal):  
TOLL FREE: 1-800-829-1040 T  
Taxpayer Advocate: 303-603-4600  
[www.irs.gov](http://www.irs.gov)
- Medical Examiners Board:  
303-894-7690  
[www.dora.state.co.us/medical](http://www.dora.state.co.us/medical)
- Medicare (Federal):  
1-800-MEDICAR(e)  
1-800-633-4227  
[www.medicare.gov](http://www.medicare.gov)
- No Call List:  
Colorado: 1-800-309-7041  
Federal: 1-888-382-1222
- Occupational Safety and Health Administration (OSHA):  
303-844-5285  
[www.osha.gov](http://www.osha.gov)
- Pinnacol Assurance (Workers' Comp):  
303-361-4005  
[www.pinnacol.com](http://www.pinnacol.com)
- Safe to Tell/Bullying Hotline:  
1-877-542-SAFE  
1-877-542-7233
- Social Security Admin:  
1-800-772-1213  
[www.ssa.gov](http://www.ssa.gov)
- Denver:  
1-860-613-9904
- Social Security Fraud:  
1-800-269-0271  
[www.socialsecurity.gov/oig](http://www.socialsecurity.gov/oig)
- White House:  
202-456-1111  
[www.whitehouse.gov](http://www.whitehouse.gov)
- Women's Infants & Children (WIC):  
303-692-2400  
1-800-655-7777  
[www.fns.usda.gov/wic](http://www.fns.usda.gov/wic)
- U.S. Mint:  
1-800-872-6468  
[www.usmint.gov](http://www.usmint.gov)

## Notes:



## Department of Health Care and Financing (HCPF)

1570 Grant Street  
Denver, CO 80203-1818

MAIN NUMBER: 303-866-2993  
TOLL FREE: 1-800-221-3943  
ADVOCATE CONTACT: 303-866-2868  
FAX NUMBER: 303-866-4411

[www.chcpf.state.co.us](http://www.chcpf.state.co.us)

### Department Issues

- Family and Adult Medicaid
- Child Health Plans
- Support for Low-Income Families
- Disease Management Programs
- Long-Term Care and Home & Community Based Services
- Services for Elderly and Persons with Disabilities

### Useful Numbers

- Customer Service (within Denver metro): 303-866-3513
- Customer Service (outside of Denver metro): 1-800-221-3943
- Child Health Plan Plus (CHP+): [www.chpPlus.org](http://www.chpPlus.org)
- Colorado Indigent Care Program (CICP):  
303-866-3513  
1-800-221-3943
- Colorado Long-Term Care Partnership:  
[www.ColoradoLTCpartnership.org](http://www.ColoradoLTCpartnership.org)





## DEPARTMENT OF EDUCATION (CDE)

201 East Colfax Avenue  
Denver, CO 80203

ADVOCATE CONTACT: 303-866-2334

MAIN OFFICE: 303-866-6600

FAX: 303-830-0793

[www.cde.state.co.us](http://www.cde.state.co.us)

### Department Issues

- Kindergarten through grade 12 standards and assessments
- State Board of Education
- Teacher, administrator, school counselor and substitute licensing
- School for the Deaf and Blind
- State library services

### Useful Numbers

- Educator licensing: 303-866-6628
- Exceptional student leadership: 303-866-6694  
Fax: 303-866-6767
- TTY number for special education: 303-860-7060
- Talking Book Library: 303-727-9277
- Colorado State Library: 303-866-6900
- GED: 303-866-6613
- Legislative Liaison: 303-866-4247

## STATE AGENCIES

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## DEPARTMENT OF AGRICULTURE (CDA)

305 Interlocken Pkwy  
Broomfield, CO 80021  
ADVOCATE CONTACT:  
MAIN OFFICE:  
FAX:  
[www.colorado.gov/ag](http://www.colorado.gov/ag)

303-869-9202  
303-869-9000  
303-466-2867

### Department Issues

#### Animal Health Division

- Livestock disease control
- Animal cruelty investigations Brands Division
- Livestock ownership disputes

#### Colorado State Fair

#### Inspection and Consumer Services Division

- Inspection of feed and fertilizer
- Pet animal facility inspection

#### Markets Division

- Colorado Proud Branding
- Fruit and vegetable inspection (including wine)

#### The Plant Industry Division

- Organic Certification

### Useful Numbers

- Agricultural marketing and promotions: 303-869-9170
- Agricultural products, bought, sold or stored in Colorado: 303-869-9174
- Animal welfare, neglect, cruelty, pet care facilities: 303-869-1945
- Pet Care Facilities: 303-477-0076
- Import and export of agricultural products: 303-869-9170
- Colorado State Fair: 800-444-3247
- Weight, measurement and scanner certification: 303-867-9232



## DEPARTMENT OF CORRECTIONS (DOC)

2862 South Circle Drive  
Colorado Springs, CO 80906  
ADVOCATE CONTACT:  
MAIN OFFICE:  
FAX:  
[www.doc.state.co.us](http://www.doc.state.co.us)

719-226-4569  
719-579-9580  
719-226-4485

### Department Issues

- Prisons
- Transitional community corrections
- Parole supervision
- Victim notification program
- Medical care/Treatment
- Colorado Correctional Industries

### Useful Numbers

- Parole board: 719-583-5800
- Adult Parole/Community Corrections: 303-763-2420
- Victim Services Unit: 719-226-4709
- Youth Corrections (DHS): 303-866-7345
- Colorado Correctional Industries: 719-226-4200
- Colorado State Flags: 1-800-685-7891
- Inmate Locator: 719-226-4880
- Parole 24 hour call center (need DOC# and parole officer's name): 1-800-426-9143
- Pardon: 303-763-2420