



Provider News & Resources

November 5, 2021 | Issue 36

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[November 2021 Provider Bulletin \(B21000470\)](#)

Upcoming Holidays:

Veteran's Day - Thursday, November 11 State Offices and the ColoradoPAR Program will be closed. Gainwell Technologies and DentaQuest will be open.

Thanksgiving Day - Thursday, November 25 State Offices, Gainwell Technologies, the ColoradoPAR Program and DentaQuest will be closed.

Children COVID-19 Vaccine

Become a COVID-19 Vaccine Provider for Children 5+

With the recent emergency use approval of the Pfizer vaccine for children aged 5 - 11 years old, providers who serve children are encouraged to consider becoming COVID-19 vaccine providers. A [toolkit](#) to help providers, schools, partners and others communicate with families about the vaccine, including a sample letter for providers to send to parents, has been developed for provider use. The Colorado Department of Public Health and Environment (CDPHE) has updated the [Vaccines for children and teens web page](#) with new information about the vaccine.

Pediatric providers already enrolled in the Vaccines for Children (VFC) federal vaccine program are well positioned to help vaccinate this newly eligible age group. While many of the program requirements are similar, there are unique requirements for providing the COVID-19 vaccine that require a separate provider agreement with CDPHE. The [VFC and COVID-19 Vaccine Program](#) comparisons table, a provider enrollment checklist and technical assistance are available to help providers enroll in the program. Provider enrollment for the COVID-19 Vaccination Program can be completed online through CDPHE's [Pandemic Vaccine Provider Registration portal](#).

Visit the [Primary care vaccination program web page](#) to review how primary care providers can receive grant funding ranging from up to \$60,000 to \$120,000 (depending on practice size) to support the distribution of COVID-19 vaccines.

Ordering COVID-19 Vaccine for Your Practice

Providers already enrolled can order doses of the vaccine for children. Providers will receive an auto-generated email with ordering instructions once approved for the program. Contact the COVID-19 email at CDPHE_COVIDVAX@state.co.us for assistance.

Upcoming Diabetes Webinar

Providers can join a 30-minute Zoom webinar to learn about connecting members with diabetes prevention and management programs:

- Hear about the program evidence

- Understand who qualifies to participate
- Types of insurance coverage
- How to refer members



Webinar Registration Links

[Wednesday, December 1, 2021](#)

7:30 a.m. - 8:00 a.m. MT

[Tuesday, December 7, 2021](#)

5:00 p.m. - 5:30 p.m. MT

[Thursday, December 16, 2021](#)

12:30 p.m. - 1:00 p.m. MT

Two evidence-based programs can help support members with diabetes and prediabetes:

1) Diabetes Self-Management Education and Support (DSMES) is a trusted, covered way to help members self-manage diabetes. DSMES is a Health First Colorado (Colorado's Medicaid Program) covered benefit.

- [DSMES Information Sheet](#)
- [DSMES FAQs](#)

2) The National Diabetes Prevention Program (National DPP) is proven to help prevent or delay the diagnosis of prediabetes through healthy lifestyle changes.

- [National DPP Program Information](#)
- [Centers for Disease Control \(CDC\) and Prevention National DPP Website](#)

Note: This effort is provided by Colorado's Diabetes Stakeholder Group who is working to increase awareness among healthcare providers of programs that can help support patients living with diabetes and prediabetes.

Extension of Public Health Emergency (PHE)

Health and Human Services Secretary Xavier Becerra has [formally extended the Public Health Emergency \(PHE\)](#). The PHE can be extended for up to 90 days at a time.

This extension started October 18, 2021, and would end, unless extended again, on January 16, 2022.

Recently Published Billing Manuals

- [Appendix R - Remittance Advice \(RA\) Messages](#)
- [Immunization Benefits](#)
- [Qualified Residential Treatment Program \(QRTP\)](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

Known Issues

Home & Community-Based Services (HCBS) Providers

Colorado interChange Update for HCBS American Rescue Plan Act (ARPA) Rates

Effective November 1, 2021, the Colorado interChange was updated with a temporary rate increase for some Home and Community-Based Services (HCBS) waiver benefits in response to the COVID-19 public health emergency. A temporary 2.11% rate increase will be applied to impacted services

retroactively to April 1, 2021 and will be in effect through March 31, 2022.

Providers should refer to [Operational Memo Number OM 21-071](#) for more information on impacted services, billing instructions, and the total percentage increase for each service.

Affected claims will be reprocessed in the coming weeks. More information will be provided in future communications.

2022 CMS Diagnosis Code Release & Diagnosis-Related Claim Denials

The Colorado interChange is being updated with diagnosis codes listed in the most recent release from Centers for Medicare and Medicaid Services (CMS). This update will include **diagnosis codes M5450 and R053**.

Providers may see multiple, diagnosis-related claim denials until the update is complete. Providers are reminded, that not all new diagnosis codes are immediately billable through Health First Colorado when initially released by CMS. All codes must be reviewed for medical necessity, prior authorization coverage standards and rates before the codes are reimbursable.

A resolution to this issue is in process. Affected claims will be reprocessed.

Resolved Issues

Resolved 10/27/21

Physicians Services/Clinics, Women's Health, Non-Physician Practitioners

**Women's Health Claims for Procedure Code S4993 Denying
for Explanation of Benefits (EOB) 0101**

Some claims for procedure code S4993 were denying for EOB 0101 - "This is a duplicate service" when billed with multiple line items or multiple claims using modifiers FP or FP, U1.

Affected claims were reprocessed on 10/27/21.

Issue resolved 10/27/21.

Please do not reply to this email; this address is not monitored.
