

Frequently Asked Questions



What is my discount?

10% discount towards standard weekly tuition rates for full-time, part-time or drop-in care.

Are there any exclusions?

Infant and toddler classrooms are excluded. The program is available for children ages preschool* through school age.

*Preschool is not defined by age but rather by the classroom ratio. Preschool is a classroom operating at a ratio of no greater than 8:1 (8 children to one caregiver). The actual age varies from center to center, as state ratios vary, so please call your Center Director for more information.

Does the discount apply to all children in my family?

Yes, if they meet the above ratio requirements.

Can the discount be combined with other discounts such as sibling discounts?

Sorry, these discounts cannot be combined with any other discounts.

Does the discount only apply to full-time care?

No, the discount applies to full-time, part-time **and** drop in care.

Is the discount available at any center or do I have to use specific centers?

The Kindustry discount is available at all community-based KinderCare Learning Centers. This discount is not available at Knowledge Beginnings centers.

My spouse and I both work for participating companies. Do we get both discounts?

Since these discounts cannot be combined with other discounts, you would have to choose which company's tuition discount benefit to use.

Can I enroll my child at any time or are there specific enrollment windows?

You can enroll at anytime. If the center does not have available space for your child, you will be placed on a waiting list comprised of all center applicants.

How do I get my discount once my child is enrolled?

When you present your identification and request the discount, you become eligible to receive the discount savings. **No retroactive discount is allowed.**

What if I am already enrolled and have not been receiving the discount?

Just present your proof of employment and request to begin receiving the discount. The discount will become effective the start of the following week.

How do I present verification of my employment?

You must present a current pay stub to be eligible for the discount. You may black out any information you do not want the center to see. A copy of this pay stub will go in your family file in case the center is audited.

Can I use this program for my grandchildren?

The program is applicable to those for whom you have legal custody.

How do I find information on weekly rates? Operating hours? Space availability?

Tuition rates and operating hours vary by center. Contact the center directly for specific program information, to check participation, space availability and to schedule a tour.

How do I sign up for the discount?

1. Find a participating center near you.
 2. Schedule a tour with the Center Director.
 3. Mention the discount program and confirm center participation and classroom eligibility upon enrolling.
 4. Bring identification to verify employment with your company.
- If you are already enrolled, simply provide proof of employment to your Center Director and request to be included in the discount program. The discount will then be applied the start of the following week (**no retroactive discount is allowed**).

I want to research my options fully before I spend my time actually visiting a center. Where can I get more information?

You can visit www.kindercare.com, call your local center or 1-888-525-2780 for additional information.

What are some of the familiar names under which your KLC centers operate?

KinderCare Learning Centers