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**To:** [cmsusers@mailman.state.co.us](mailto:cmsusers@mailman.state.co.us)  
**Subject:** [CMSusers] Payment for Non-Performance - Real Life Example  
**Date:** Monday, August 29, 2011 11:46:03 AM  
**Attachments:** [img-829110835-0001.pdf](#)  
[ATT122825.txt](#)

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Greetings from Downtown.

A short message geared towards vendor performance. Many contracts have now reached the point where it is time for department program/project/field staff to evaluate and rate services rendered. Not a fun task but necessary and important to ensure the State is spending its money wisely and indeed getting "its money worth."

Even before it is time to formally evaluate and rate the vendor, staff across any agency need to be watching and communicating. Doing so will keep payments from being made to vendors that have not provided the services described in the contract and keep a project on schedule.

The attached article is a real life example of what can happen when we do not monitor vendors. Money sent out the door for literally, nothing. Granted this is an extreme example, but an example none-the-less. So don't hesitate to question an invoice, or to ask the vendor for supporting documentation. Document all you can and help each other by communicating across offices. Don't pay that invoice unless certain the agency received what it's being asked to pay for.

It takes a team effort to make sure we are good stewards of the State's (*our*) money.

Thank you for all you do!

Brenda

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