

From: cmsusers-bounces@mailman.state.co.us on behalf of [Contract Management System User Mailing List](#)
To: cmsusers@mailman.state.co.us
Subject: [CMSusers] CMS Updates - Correction and Further Info
Date: Wednesday, September 28, 2011 2:08:57 PM
Attachments: [List of Legacy Reports in CMS - 9 28 2011.doc](#)
[ATT3082818.txt](#)
Importance: High

Greetings yet again.

I am breaking my own rule of not more than one mass email per week. Gets to be a bit much and I risk being deleted! A couple of other items came up, however, requiring me to take a few more minutes of your time. Thank you in advance.

1. Correction: In yesterday's message, item #4 contained an error. The example should have had *June 30, 2012* and not July 30, 2012. See highlighted text below. Thank you to the DOC user who pointed this out to me this morning.

“Annual Certifications. The statute states that certification of a vendor's work must occur on an annual basis for those contracts renewed in a subsequent fiscal year. C.R.S. 24-103.5-101(5). Given the mention of both annual and fiscal years, some confusion over how to handle the annual certification when the 12-months crosses or does not cross, a fiscal year has come up.

Answer: The Office of the State Controller has interpreted the annual certification as exactly that – a 12 month period beginning the Effective Date of the contract; regardless of the fiscal year. This means, for example, that if a contract is fully executed as of October 1, 2011, the annual certification of compliance with performance measures is “due” September 30, 2012, notwithstanding the fact that the state fiscal year changed in July 2012. So too if a contract is signed July 1, 2011 and is renewed ~~July~~ June 30, 2012, the annual certification is 12-months later – also June 30, 2012 despite the fiscal year not being crossed.”

2. Printing the Contract Record screen - cont. Yesterday's message did not go into great detail about the why's and what's surrounding the technology and the resulting issues users are now having. Receipt of a few questions this morning leads to this additional explanation.

- CobbleStone's newest version of ContractInsight was tested for issues and vetted through a user group of 20 individuals representing 11 different agencies. A number of questions and concerns were raised by the group and addressed by OIT, OSC and the vendor. One aspect of the new version that did not get tested – printing. An oversight for this upgrade, but one that will be part of any future testing.
- Given the number of agencies and the multitude of software used across the State, it is near impossible to fully know what type(s) of software is being used and what version(s). To date, it has been up to each individual agency to maintain/update their software. Maintenance of technology is an essential part of any IT customer's responsibility. Technology advances at a quick pace and vendors cannot stop improving their products because its customers like the old way of doing things. For example, if a program/software requires more memory, the choices faced are: 1) personally go around and upgrade (add more memory) every computer; or 2) inform agencies that they will need upgrades to continue to use the program/software efficiently and effectively; or 3) keep the program static so that it eventually becomes obsolete and does not meet the needs of the State. Nine times out of 10 the choice will be #2 as was the case for this new version.
- Addressing the printing issue specifically. The printing problems being experienced by many CMS users is due to a change in the software making it non-compatible with a browser that is five years old (a long time in the tech industry). Microsoft currently supports three versions of Internet Explorer: IE7, IE8, and IE9. Internet Explorer 7 will not allow for a page break in the middle of a table on a web page. IE 8 and IE 9 will allow for this. Fire Fox 6 and higher will also allow for a page break in the middle of the page/data.
- The choice to globally upgrade to a higher version of a browser that will better support CMS is the seemingly ideal option. This is a decision that must be thoroughly examined, however, before making a change. Why? Because such an upgrade could cause compatibility issues with other State applications such as Kronos or Employee Self Serve (ESS). This is the real issue. Changing one statewide system can (and often does) impact other statewide systems.

The bottom line I'm trying to convey to all of you is that the CMS implementation/management team, along with the CMS user group, continually strives to keep CMS working for everyone while still accommodating upgrades designed to provide you with an up-to-date system.

3. Reports saved in CMS. As we are testing and putting together guidance for use of the new search/reporting functionality, review of reports currently saved in CMS is taking place. In attempting to “clean up” this list (see

attached screen shot), it would be wonderful if those users that created these reports could review and delete any that are no long valid or needed. Some may have been created as a test and can be removed or others may have been replaced by another subsequently created report. Your assistance in this is very much appreciated!

In closing I would like to say that it is often difficult to judge how much detail users need and want to read. I went with shorter yesterday. Today more detail was warranted.

Your feedback is always welcome. Each day we work to keep the system working as smoothly as we can so you can focus on your work and not the workings of CMS.

As always thank you for your hard work!

Brenda

<<List of Legacy Reports in CMS - 9_28_2011.doc>>

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