

## State Agency Coordination



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### Description

The Division of Local Government has the responsibility (statutorily directed) to coordinate activities and services of state departments and agencies having relationships with local governments, and to help communities access federal and state resources. Decades of working with local governments and collaborating with state and federal agencies have given us insight into how to help bridge the gap between governmental agencies. Local governments can ask DOLA to advocate for them on specific needs, problems or issues. We can help bring together the stakeholders to develop solutions to problems and opportunities for future collaboration.

### How to use the service

Each of the divisions in the department has regional representatives in the field - Division of Local Government, Housing, and Property Taxation so we can provide expertise in these issues. Local governments can contact the [DOLA-DLG Regional Manager](#) to start the discussion of the issue or need. The regional manager will connect that community with resources within the department and will work with the local government to create a process to address the issue. Sometimes just engaging the agencies in a group discussion allows for a better all-around understanding of the issues and problems can be resolved. This service can also be used to help tap into other state agencies resources (i.e., increasing awareness of what other agencies do and the services and resources they provide).

### Why this is important

Many local governments struggle with different state or federal agencies, and often on common issues- permits, rules, etc. Also, there are many issues state and federal agencies struggle with- marketing programs and services to communities, getting feedback from communities on important issues, etc. DOLA takes seriously its role to help improve the dialogue, increase awareness on all sides, and search for opportunities to collaborate and solve problems. Utilizing DOLA assistance will help communities benefit from partnerships and lessons learned, ultimately reaching better outcomes for communities.