Governor's Office of Information Technology
FY 2011-12 Service Rates

SERVICE	RATE	
Enterprise Services*		
* Enterprise services are those services in which OIT provides the personal services and operating dollars to support the service		
Data Center Housing		
Housing - 690 Kipling Data Center	$370.80	per rack equivalent, per month
Housing - eFORT Data Center	$483.59	rack equivalent, per month
Mainframe		
Mainframe Processing	$0.0604	per service unit (in 1000's), per month
SAG/ADABAS	$0.0173	per service unit (in 1000's), per month
Middleware	$0.0071	per transaction per month
Mainframe Disk	$0.0005	per MB per day
Mainframe Storage (Virtual Tape System)	$0.12	per tape per day
Hosted Services		
Physical Server Hosting	$338.61	per server, per month
Virtual Server Hosting	$253.62	per VM instance, per month
V-Block Server Hosting	$200.00	per VM instance, per month
V-Block Storage	$0.25	per GB per month
Storage	$0.25	per GB per month
Email	$2.81	per mailbox per month
Service Desk		
Service Desk	$40.92	per FTE per month
Deskside Support	$42.00	per FTE per month
Applications		
KRONOS	$4.62	per license per month
COFRS & FDW	$0.0032	per transaction per month
CPPS, ADS & HRDW	$0.2586	per FTE and transactions per month
Doc Viewing/Remote Print	$0.87	per MB per month
Electronic Data Warehouse (EDW)	$5.86	per GB per month
Contract Mgmt System (CMS)	$1.89	per contract per month
Colorado State Network (CSN)		
Colorado State Network	Varies	per service
Security Enterprise Infrastructure	$3.75	per FTE per month
Communication Services		
DTR/Public Safety Network	$23.82	per radio per month
Communication Services		
Project Mgmt Services (EPPMO)	$75.61	per hour
Other Voice/Data Services		
Long Distance		
Interstate Switched - Inbound	$0.0525	per minute
Interstate Switched - Outbound	$0.0525	per minute
Intrastate Switched - Inbound	$0.0770	per minute
Intrastate Switched - Outbound	$0.0770	per minute
Interstate Dedicated - Inbound	$0.0390	per minute
Interstate Dedicated - Outbound	$0.0390	per minute
Intrastate Dedicated - Inbound	$0.0375	per minute
Intrastate Dedicated - Outbound	$0.0570	per minute
Calling Card	====>	Same as dialed calls
International	====>	Varies depending on country called
PBX/VoIP (Single voice grade line)	$30.00	per month
1FB, 1MB, voice T1s and PRI lines	====>	Varies depending on features selected
eFax Server Lines	$30.00	per month
eFax DID Lines	$0.45	per month
Centrex Voice Grade Line	$52.00	per month
Voice Mail	$7.50	per month
IVR Services	Varies	per type of service
Audio Conferenceing - Toll Free	$0.051	per minute per participant
Audio Conferencing - Non-Toll Free	$0.048	per minute per participant
DSL	Varies	per type of service
BlackBerry Server Access	$9.47	per month
VPN	$16.00	per month

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SERVICE	RATE
Agency Services*	
* Agency services are those services in which OIT provides the personal services and the agency provides the operating dollars to support the service	
Mainframe Application Support	$53.91 per hour
Server Hosting	$51.47 per hour
Email Support	$53.63 per hour
Service Desk	$41.51 per hour
Deskside Support	$45.55 per hour
LOB Application Support	$50.44 per hour
Network Admin Support	$55.37 per hour
Network Security Support	$55.13 per hour
Voice Services Support	$45.07 per hour
GIS Application Support	$45.43 per hour