



COLORADO DIVISION OF BANKING
COLORADO MONEY TRANSMITTERS ACT

CUSTOMER NOTICE

Entities other than FDIC-insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 12, Article 52, Colorado Revised Statutes. If there are questions or concerns regarding a transaction with a licensee, please contact the Colorado Division of Banking at 303-894-7575 or by mail at:

Colorado Division of Banking
1560 Broadway, Suite 975
Denver, Colorado 80202

Consumer complaints should be in writing, providing as much detail as possible. Please include the following information:

- **The name of the institution and the name of any person(s) at the institution with whom the complainant has had contact. Include telephone number(s) and addresses.**
- **A complete description of the complaint and any efforts that have been made to resolve the complaint directly with the institution.**
- **Copies of any available documentation supporting the complaint and efforts toward resolution.**
- **Any suggestions regarding a preferred resolution of the complaint.**

Section 12-52-116, C.R.S. requires that money transmitters and money order companies post this notice in a conspicuous, well-lighted location visible to customers.