COLORADO DEPARTMENT OF
PUBLIC HEALTH & ENVIRONMENT
Women's Wellness Connection

WOMEN'S WELLNESS connection
Connect. Get checked. Be well.

Report 22 – Incomplete Cases Not Yet Paid
Cheat Sheet

Report Statement	What it means	What information we need
Abnormal Breast/Cervical Procedures Requires Immediate Follow-up	Abnormal screening results requiring immediate follow-up diagnostics entered in eCaST; however, recommended follow-up on the CSR indicates diagnostics are not planned	Change follow-up status to "further immediate follow-up required" and enter all diagnostic procedures performed. If no follow-up is planned, contact the WWC nurse consultant to discuss case.
Breast DX Status not complete or Cervical DX Status not complete	Abnormal screening results requiring immediate follow-up diagnostics; diagnostic information is incomplete or not entered.	Enter diagnostic procedures on the CSR Breast/Cervical Dx Follow-up Report. Make sure to enter the follow-up in the Diagnosis Status section.
Cycle Ineligible – Other CSR already paid in fiscal year	More than one CSR was entered for a single patient in the same fiscal year.	WWC pays once annually for services, for the first CSR entered. Contact WWC billing staff if you require further info. Otherwise, no action is required.
Expired Enrollment Date	Enrollment date is over 1 year older than the procedure date.	Re-enroll patient and obtain a current signed WWC Rules form. Update the Enrollment Date field on the patient information screen.
Final Imaging Outcome not complete	Patient had additional mammogram views or ultrasound and the Final Imaging Outcome (result) was not recorded.	Update Final Imaging Outcome and Final Imaging Date fields in the Diagnosis Status section of the Breast Dx Follow-up Report.
Incomplete Breast Follow-up or Incomplete Cervical Follow-up	Abnormal screenings, case not closed correctly or diagnostics not complete.	Complete case correctly and enter into eCaST. Make sure all diagnostic procedures and final diagnosis information (Diagnosis Status) are entered correctly.
Invalid Age	Age is not reported or patient is too young for the program at time of procedure.	Verify patient's date of birth and update the patient information screen.
Invalid Ethnicity	Ethnicity (Hispanic or not Hispanic) indicated as "Unknown at this Time."	Indicate patient's ethnicity on patient information screen.
Invalid Race	Race indicated as "Unknown at this Time."	Indicate patient's race on the patient information screen.
Invalid Insurance /Medicare	Patient not eligible due to insurance/Medicare status.	Verify her insurance / Medicare status.
Invalid Percent of Poverty	Monthly income is not reported or is over 250% of poverty.	Verify *monthly* income and update information on the patient information screen.

Note: After completing updates, run Report 22 again. There may be more than one item of incomplete or incorrect data, and the submission still may not be ready for payment. This report will display one item at a time until all data entry issues are resolved.

Report 22 – Incomplete Cases Not Yet Paid
Cheat Sheet, continued

Report Statement	What it means	What information we need
Legal Presence must be checked for WWC funding Legal Presence not checked	Verified Legal Presence checkbox on patient information screen is not checked.	Verify that legal presence documentation is in the patient file and check this box.
Lost to FUP/Refused requires Intervention	Case was closed as lost-to-follow-up or refused. No case management interventions have been entered into the Case Management Module in eCaST.	Enter all case management interventions provided to client in Case Management module. Check that patient had abnormal screening results or received diagnostics. If not, change CSR follow-up recommend follow-up to routine screening.
Mam performed, conflicts with Mam Reason. or Pap performed, conflicts with Pap Reason	You've indicated that a mammogram or a Pap would occur. But, the case is closed and no mammogram or no Pap was entered.	Change the Cur Mam Reason to Mam Not Done, Cervical record only/no breast services performed or add a mammogram procedure. Or change the Cur Pap Reason to Pap Not Done, Breast record only/no cervical services performed or add a Pap procedure.
Missing Breast Procedure Data - refer to missing data report or Missing Cervical Procedure Data - refer to missing data report	Data, such as procedure result, is incomplete or missing on the CSR or missing. Or data is entered as "unknown" on the CSR, in the Medical History, screening follow-up or Breast DX or Cervical Dx Follow-up Report sections of the CSR.	Run Report 17 – Missing Data Report to get more detail about what data is missing and make necessary updates.
Missing Breast Cycle Data or Cervical Cycle Data - refer to missing data report	Data is incomplete or missing in the Medical History, screening follow-up or Cervical Dx Follow-up Report sections of the CSR.	Run Report 17 – Missing Data Report and make necessary updates to get more detail about what data is missing data.
Missing Patient Data - refer to missing data report	Information is incomplete or missing on the Patient Screen.	Run Report 17 – Missing Data Report and make necessary updates.
No Mam performed, conflicts with Mam Reason or No Pap performed, conflicts with Pap Reason	You've indicated that a mammogram or a Pap would *not* occur. The case is closed and a mammogram or Pap was entered.	Change the Cur Mam Reason Or Change the Cur Pap Reason.
No WWC covered procedures in billing period	The patient has not had a WWC paid screening procedure in the past year.	Run Report 10 – Procedures Not Covered by WWC. Did WWC staff approve this procedure? Check the dates of your procedures.
Pending screenings not complete	Screening follow-up on the CSR is "Pending, screening not complete."	Enter screening mammogram or Pap smear information on the CSR and update the Breast or Cervical Follow-up fields. Remember, after 90 days normal cases will automatically be closed out by eCaST and paid as a Level 1.