



For Week Ending January 25, 2013

Counselor and Coordinator Announcements:

Updates from the State SHIP/SMP office:

1. New staff introductions:

Dan Blyth has joined the state office as the Operations Manager for SHIP and SMP. The position was formerly filled by Lori McGinnis. You can reach Dan at 303-894-7541 or dan.blyth@state.co.us. You may have met Dan at Centura as a SHIP counselor or as the director of Seniors Inc.

Kathy Madden has joined our team as a Partner Services and Training Manager. Recent Moodle adopters may have already heard from Kathy; she will be overseeing our training, certification, and future mentoring programs for SHIP. She has a passion for training and adult learning, and many of you will meet her this year if you host a training in your area. You can contact Kathy at kathy.madden@state.co.us or call her at 303-894-2293.

2. Moodle updates: For those of you with access to the online learning site, a Part D crossword puzzle has been added to the Fun and Games section – sharpen your know-how and pencil! Also, for those anticipating SHIP trainings, and for coordinators sending folks to trainings, please anticipate that attendees

will be given access to Moodle in advance of training so the learning can begin before you even set foot in the training room.

New from CMS: A/K/A reporting complaints matters!

We received a letter from Jeff Hinson, CMS Regional Administrator for the Region VIII states, thanking the SHIPs for their help in identifying the Silverscript plan issues. He says: "I would like to extend my sincere appreciation for the tremendous work performed by our SHIP partners. The initial discovery, and subsequent notification from our SHIP partners of these particular issues played a large role in this process and the sanction imposed upon Silverscript, and helped speed up the process in order to expedite the medical care of your beneficiaries. We hope this illustrates how important we consider our SHIP partnership and that we take all reports from SHIP seriously."
