

CBMS Changes Fact Sheet September Build 2013

The Colorado Benefits Management System will undergo significant changes on September 29, 2013, to prepare for health care reform, which launches on October 1, 2013. This fact sheet provides an overview of key changes so that you can prepare for potential impacts to your daily work routines and business processes. **Note:** This fact sheet is iterative, and new information will be added as it becomes available until the weekend of the Build (September 28-29, 2013). Revisions to the document will be indicated with yellow highlights, and Updated will appear next to the document link within **September Build Updates** area on the CBMS Community home page.

Command Center

On September 30 and October 1, a conference line will be available from 8:00AM – 11:00AM and 1:00PM – 4:00PM for Counties, Medical Assistance Sites, Presumptive Eligibility Sites, and C4HCO to report issues and provide feedback regarding the September Build (CBMS and PEAK) to CBMS, Deloitte, Service Desk, DRC, CDHS, HCPF, CCUG, and PEAK Outreach staff. To join the discussion in the Command Center, dial 1-877-820-7831, and enter the following passcode when prompted: 349141#. The Command Center will be available following October 1, 2013, if necessary.

Case Assignment – Intake Mode and Ongoing Authorization Intake Mode

If a new application comes from PEAK or Connect for Health Colorado (C4HCO), and there is the Medical Assistance (MA) HLPG, and the client does not run "Real-Time Eligibility", the intake application will go to MAXIMUS. If the client runs "Real-Time Eligibility", the intake application will go to the County of Residence of the Head Of Household (HOH).

Ongoing Authorization

For ongoing cases, if MAXIMUS or Denver Health runs EDBC and authorizes, and if all the case members pass in a MAGI aid code, the case will go to MAXIMUS or Denver Health (whichever agency is running and authorizing). However, if one member on the case passes with a non-MAGI aid code, the case will go to the County of Residence of the HOH.

If a Medical Assistance site other than MAXIMUS or Denver Health runs EDBC and authorizes, all MAGI cases will go to MAXIMUS, and, if anyone passes for a non-MAGI aid code, the case will go to the County of Residence of the HOH.

If a county worker runs EDBC and authorizes, the case will stay in the county.

Case Assignment Quick Facts

Real-time eligibility means that a case can be approved using only electronic interfaces and no human intervention. Exceptions are cases where this is not possible and there is a need for human intervention.

MAXIMUS will handle exceptions for med-only applications through PEAK.

The County of Residence will handle all ongoing case management, all combo cases (CDHS and HCPF programs), including exceptions and all applications that come through their door.

Anytime the case is transferred, the case will be transferred to the transfer caseload. If the case is going to remain where it started, it will then go to the ongoing caseload. In addition, there is no change to Special Indicators.

Case Assignment Flow Categories	Case Assignment	
Med-Only Applications through PEAK With real time eligibility determination (with no exceptions) Eligibility determination is automatic, so no intervention	County of Residence (COR)	MAXIMUS
Ongoing case management	х	
Without real time eligibility determination (with exceptions) Eligibility determination		



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Case Assignment Flow Categories	Case Assignment	
Exception at individual clearance		Х
Exception at case clearance		X
Exception at application submittal (interfaces do not work, etc.)		X
Ongoing case management	X	
Combo Cases through PEAK		
With real time eligibility determination (with no exceptions)		
Med determined automatic, Food and/or Cash will go to COR	X	
Ongoing case management	X	
Without real-time eligibility determination (with exceptions)		
Eligibility determination		
Exception at individual clearance	x	
Exception at case clearance	X	
Exception at application submittal (interfaces do not work, etc.)	X	
Ongoing case management	Х	
MA only cases applying through COR mail, fax, or in-person	X	
MA + Combo program case applying through COR mail, fax, or in-person	X	
MA only cases applying through MAXIMUS mail, fax, or in-person		x
MA applications routed through C4HCO		
Exceptions		X

Knowledge Transfer Call

The September Build Knowledge Transfer Call will be held from 12:00PM-1:30PM on Thursday, September 19, 2013. The call will feature an introductory segment on what to expect as you start you workdays on Monday, September 30, and Tuesday, October 1. All counties should have a representative on the call.

To join the call, dial 1-877-820-7831, and enter the following passcode when prompted: 349141#.

Security Profile Updates

Project 2609

Profile 033, which contained Manage Waiting List (CA5010N) and Override Waiting List (CA5020N), will be removed. There will be no AM Program effective October 1, 2013.

A new page, Override Medical Eligibility Results (WU0865N), will be added to Profile 100 as read-only.

Project 3245

Display CHP+ Financial Eligibility Program List (WU0535N) will be renamed to Display Medical Financial Eligibility Program List.

A new page, Display Medical Eligibility Results (WU0426N), will be added to Profile 100.

A new page, Display MA Individual Countable Income Eligibility (WU0401N), will be added to Profile 100.

A new page, Reasonable Compatibility (DC0007N), will be added to Profiles 062 and 072.

Project 4187

HCBS Program (DC0124N) will be renamed to Long-Term Care Level of Care.

Annuity Details (DC3204N) will be renamed to Annuity/Promissory Note Details.

Long-Term Care (DC0122N) will be renamed to Long-Term Care Institution.

Project 4376

A new page, Verify Lawful Presence (INF077N), will be added to Profiles 151 and 159 as inquiry-only.

Training – Ongoing Opportunities for CBMS Workers

Beginning on Tuesday, September 10, HCPF has begun to hold weekly training webinars that will serve as a refresher for eligibility workers. The webinars will provide you with updated information and allow time for Q&A. These webinars will take place **every**



Tuesday from 1:00PM-3:00PM throughout the month of September and October. The webinars will focus on variety of topics that will be released at a later date. If you have suggestions for webinar topics, please contact **Christine.Comer@state.co.us**.

To access the webinar, navigate to http://cohuman.adobeconnect.com/magi/ The teleconference number is 1.866.502.8312. Enter passcode: 765877#.