



C.R.S. §25.5-5-415

Accountable Care Collaborative Payment Reform Initiative

Questions on the Guidelines for Proposal documents.

**Note: Some questions that were submitted have been paraphrased or combined.*

1. Is a RCCO limited to submitting only one LOI?

Response: RCCOs may submit more than one (1) full proposal. For each proposal that a RCCO intends to submit, they must submit a letter of intent. Each letter of intent is a binding offer and cannot be withdrawn. Each letter of intent must be followed by a full proposal. The Department will use the letters of intent to report to the General Assembly on all proposals.

2. In the Guideline for Proposal document in Section 2.1 (bottom of page 5) it says “the Alternate Payment Option may include any payment model that does not encompass all eligible Medicaid services”. Need help understanding the intent of this language? Is it re-affirming that BHO and LTSS monies cannot be at risk?

Response: Section 2.1 in the GFP document states, “The Alternate Payment Option may include any payment model that does not encompass all eligible Medicaid services.” This statement is not intended solely to reaffirm the exclusion of BHO services and LTSS in a payment structure. Instead, it means that, unlike a Global Payment Option that includes all services (minus the exclusions), the Alternate Payment Option may include only select services and/or certain client groups.

For example, a pilot for managing episodes of congestive heart failure (CHF) would not include all services or clients in the RCCO. Rather, a pilot encompassing episodes of care might bundle payments for a group of services related to treatment of CHF. Only those clients needing services for CHF would be participants in the pilot.

3. Section 2.1: Regarding the rate structure and logic model, what is meant by “logic model”? Does it refer to the logic behind the payment model being proposed, or is it meant as a classic logic model (inputs, outputs, outcomes)?

Response: The Department expects an analytical explanation that links the description of the pilot methodology to the expected outcomes.

4. Regarding Patient and Provider Satisfaction, who is expected to pay for the administration of the CAHPS survey to measure patient satisfaction, the Department, or RCCO, or PCMP?

Response: For the Global Payment Option, the RCCO will be responsible for paying for and administering the CAHPS survey if there are a sufficient number of clients to yield statistically significant results. If there is not a sufficient population set, the RCCO has the option to measure client satisfaction using another method or provide an explanation as to why client satisfaction may not be a valuable measurement in the pilot.

For the Alternate Payment Option, the RCCOs have the option to utilize the CAHPS survey, utilize an alternative method to measure client satisfaction, or to provide an explanation as to why a client satisfaction measurement would not be valuable for the payment reform pilot.

The RCCOs may propose the collection and reporting of quality measures not listed in Section 2.6.1 that are more appropriate measures of the quality of care delivered to the target population of the proposal. In addition, there may be some proposals for which the listed measures are not appropriate. In these cases the proposal should provide an explanation why those measures are not appropriate and identify alternative measures, if appropriate. The quality measurement strategy will be evaluated based on robustness and value to the development of a payment reform strategy.

The Department will be administering CAHPS surveys in each RCCO region for FY2013-14. However, these surveys will target the entire RCCO population rather than a subset population that may be participating in the pilot. The RCCO should consider the existing plans for administering CAHPS to the entire region when designing the quality strategy.

5. Section 2.6.1: Regarding Patient and Provider Satisfaction, would the Provider Satisfaction Survey be administered by the Department, or RCCO, or PCMP? Either way, PCMPs will need to be engaged in the process which implies administrative efforts and cost.

Response: The Department is currently developing a provider satisfaction survey that will be distributed and administered by the Department using an online survey function. Incorporating the survey into the quality strategy is optional for the Alternate Payment Option; however, proposals that use the Global Payment Option must incorporate the provider satisfaction survey developed by the Department.

The provider satisfaction survey will not have a cost associated. However, when the survey is included in the quality strategy, the RCCO will be required to provide the Department with email contact information for participating providers.