

FAQ for AwDC and Colorado Indigent Care Program (CICP) Interaction

1. Can people on the waitlist be on CICP?

RESPONSE: Yes, the Department will be making a rule change so that individuals on the waitlist will be able to receive CICP benefits and services. The notice that individuals receive when they are placed on the wait list will include the following statement:

“You might be able to get health care services through the Colorado Indigent Care Program. For more information call Customer Service at 303-866-3513 in the Denver metro area or 1-800-221-3943, or visit www.Colorado.gov/hcpf.”

- Once clients are enrolled in Medicaid, they are not eligible for CICP.

2. How will providers know who is receiving benefits through the AwDC expansion?

RESPONSE: Providers can verify Medicaid eligibility through the methods they currently use: the Colorado Medical Assistance Program Web Portal, FaxBack, and the Colorado Medicaid Eligibility Response System (CMERS)/Automatic Voice Response System (AVRS). Detailed information regarding verification of eligibility can be found on the Provider Services Billing Manuals and the Manuals pages of the provider Services section the Department’s Web site.

3. Does this mean CICP providers need to check Medicaid eligibility every time someone comes in who might be eligible for the AwDC expansion?

RESPONSE: If someone is in the lowest rating categories (below 40%), providers should confirm that they are not enrolled in Medicaid. If the CICP provider believes the client meets the AwDC income criteria, the client should be referred to the county department of human/social services or to the PEAK Web site to apply for Medicaid.

4. Should people apply even if there is a waitlist?

RESPONSE: Yes. Because Medicaid provides a comprehensive benefit package, clients who may be eligible for Medicaid should be encouraged to apply even if there is a waitlist. This may mean that a client will apply for CICP and then will apply for Medicaid to get on the AwDC waitlist. Clients on the waitlist will be automatically enrolled in Medicaid when a spot becomes available or when federal health care reform becomes effective in January 2014.

5. Will someone have to apply for AwDC Medicaid and CICP?

RESPONSE: Medicaid and CICP are separate programs with different application processes. Again, because Medicaid provides a comprehensive benefit package, clients who may be eligible for Medicaid should be encouraged to apply even if there is a waitlist. This may mean that a client will apply for CICP and then will apply for Medicaid to get on the AwDC waitlist.

Clients on the waitlist may be enrolled in CICP without completing the whole CICP application and given a CICP rating of “Z” or “N”. Clients placed on the AwDC waitlist will receive a notification, which CICP providers may attach to the CICP application. Clients must sign the CICP application, and the providers should get enough information to determine if the client is homeless. If the client is homeless, he or she should receive a “Z” rating; otherwise he or she should receive an “N” rating.