

STATE OF COLORADO

DEPARTMENT OF REVENUE
Taxpayer Service Division

Office of Public Information and Education
1375 Sherman St.
Denver, Colorado 80261



NEWS RELEASE

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Revenue Online allows taxpayers access to their state income tax account

Denver, CO – Colorado taxpayers and tax professionals now have one central place online where they can access electronic filing, payment and information options.

Revenue Online is a new self-service gateway for taxpayers to quickly and easily submit returns and documents, view their tax returns, refund and payment history and transact business with the department. Revenue Online is available at www.Colorado.gov/RevenueOnline. In this first phase of the service, the Colorado Department of Revenue is offering individual income tax account access. Select the "Individual" button to Sign Up.

Revenue Online not only provides more information than has been available in the past, but it also provides enhanced security for the user. Taxpayers sign up to create their own account login ID and password. The taxpayer must know specific personal income tax information in order to verify identity before the department will grant access to the account. Once the department verifies identity, an email is immediately sent to the taxpayer. An authorization code is included in the email which must be used the first time a taxpayer logs in to Revenue Online. After the first login, only the login name and password are needed to access account information.

If account information cannot be verified, the taxpayer may Request a Letter ID number be mailed to the address currently on the tax account. The Letter ID number may then be used to Sign Up for account access.

"Revenue Online will help make the department more responsive to individual income taxpayers," said Roxy Huber, Department of Revenue Executive Director. "Popular services like checking a refund status will remain available. With Revenue Online, taxpayers will be able to perform many other tasks, such as requesting an address change or amending a return. Our investment in new technology means better service to Colorado taxpayers."

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The additional online services include: designating a Power of Attorney, viewing/printing tax returns (2009 and forward), balance inquiry, filing a protest, 1099-G information showing prior year refund amounts and the ability to view and print letters from the department. Online individual income tax filing, known as Colorado NetFile, online consumer use tax filing, and Online Tax Payment are also now under the Revenue Online umbrella.

During the past three years, the Department of Revenue has converted income and business taxes to a new accounting system. Revenue Online represents the public-facing side of this project. By September, taxpayers will also be able to see their business tax accounts through Revenue Online in a streamlined, one-stop view of all their tax accounts. Many of the current sales tax services will be converted to Revenue Online, including sales tax license verification, sales tax rates and online sales tax filing. Additionally, the department will, for the first time, provide online filing of Colorado corporation, fiduciary and partnership returns through Colorado NetFile and the ability to amend these types of returns.

Revenue Online is a free public service from the Colorado Department of Revenue.

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