

CO-Jobs Users:

Just a few updates to share with you. First, it looks as if you are successfully navigating the system and getting jobs announced. We've had a few dozen jobs posted and hundreds of "hits", meaning people are looking at the announcements. This is great news!

In case job seekers call with problems accessing their own accounts, you can give them NeoGov's support information. Remember, this is only if the online password reset and other functions do not work for the individual. The contact information is as follows:

- For technical support on account access only: please contact [www.governmentjobs.com](http://www.governmentjobs.com) Customer Support at (877) 204-4442 between 6am and 6pm Pacific Time, Monday-Friday.

We continue to make improvements to the system. We now have two "vanity URLs", also known as aliases and marketing URLs, to our website. Go to [www.colorado.gov/cojobs](http://www.colorado.gov/cojobs) or [www.colorado.gov/jobs](http://www.colorado.gov/jobs) to get to our website. Feel free to put these addresses in your recruiting materials to make it easier for job seekers to find our job listings.

We are also pleased that soon job seekers will be able to sort job listings by department/agency. We expect this improvement to be implemented in the next week. We hope this makes it even easier for the right applicants to find the right jobs for them.

Finally, we hope our team in Consulting Services is meeting your expectations in solving challenges that you bring to us. We believe that everyone who has contacted us has been helped in a timely manner. If there is any request that we might have missed, please let us know so that we can help. In order to receive the fastest service, please send an e-mail to [hrc.consulting.services@state.co.us](mailto:hrc.consulting.services@state.co.us) and one of us will respond to you as soon as possible.

Thanks for your continued support.

***Jennifer Clayman***

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