DR 2122 (04/02)
**COLORADO DEPARTMENT OF REVENUE**
AUTO INDUSTRY DIVISION
DENVER CO 80261-0016
(303) 205-5604

# Complaint Form

**Please fill out the form below, type or print clearly, and mail it to the above address.**

| Your Name | Home Phone | Work Phone | |
|---|---|---|---|
| Home Address | City | State | ZIP |

**COMPLAINT AGAINST**

| Dealership Name | Phone Number | | |
|---|---|---|---|
| Address | City | State | ZIP |
| Person Dealt With | Date of Transaction | | |

Provide full details of your complaint on a separate page and attach to this form.

➡ **Please include one copy of each document relating to your complaint. Failure to do so may cause undue delay in processing. Please send only photocopies. We do not assume any responsibility for original documents.**

1. Check ***ONE*** box which best describes the nature of your complaint
   - ☐ a. Advertising
   - ☐ b. Contract/Financing
   - ☐ c. Deposit
   - ☐ d. Equipment
   - ☐ e. False Statement
   - ☐ f. Lease/Contract
   - ☐ g. Misrepresentation
   - ☐ h. Odometer/Mileage
   - ☐ i. Dealer Plate/Temporary Permit
   - ☐ j. Repossession
   - ☐ k. Title
   - ☐ l. Unlicensed Dealer/Salespersons
   - ☐ m. Warranty
   - ☐ n. Other _____

2. Briefly explain the nature of your complaint. _____

3. Have you complained to the general manager or owner of the dealership?
   ☐ Yes ☐ No If not, please contact one of them as soon as possible.

4. With whom at the dealership have you discussed your complaint?

5. How has the dealership offered to resolve your complaint?

6. What would you consider to be a satisfactory solution to your complaint?

7. How were you referred to this agency for assistance?
   - ☐ TV/Radio Ad
   - ☐ Newspaper Ad
   - ☐ Telephone Directory
   - ☐ Friend or Acquaintance
   - ☐ Consumer Assistance Agency (Please List) _____
   - ☐ Other _____

## NOTICE

***UNDER PENALTIES OF PERJURY,*** what I have written on this form is true and correct to the best of my knowledge and belief.

| Signature | Date |
|---|---|

white copy - Auto Industry Division canary copy - Dealer pink copy - Complainant