

Income Tax - Refund Inquiry/Status

How do I obtain a PIN number to research refund status and account information?

THE INTERNET: Go to the Tax Account Information Service program located on the Web site. Click on the category "Income Tax Account Status." You will be given the option of "Login" or "Customer Online Service." Click on "Login." To access the Account Access Login screen. On the lower right hand corner of the screen, select "click here." Enter your Social Security Number and submit. You will receive a message that states "Thank you. Your request has been accepted and will be mailed to the address we have on file."

THE TELEPHONE: You can call our refund information line at (303) 238-FAST (3278). Follow the menu to inquire about a refund. An option will be provided to have a PIN mailed to the address we have on file.