Medical Assistance Program Bulletin

Colorado Title XIX

Fiscal Agent

Denver Club Building
518 17th Street, 4th Floor
Denver, CO 80202

Medical Assistance Program Provider Services
303-534-0146
1-800-237-0757

Mailing Addresses
Claims & PARs
P.O. Box 30
Denver, CO 80201-0030

Correspondence, Inquiries & Adjustments
P.O. Box 90
Denver, CO 80201-0090

Provider enrollment, Provider information, Changes, Signature authorization, and Claim requisitions
P.O. Box 1100
Denver, CO 80201-1100

Medical Assistance Program
Fiscal Agent Information
on the Internet
www.chcpf.state.co.us

Click on the Provider Services tab at the top of the web page

Medical Assistance Program bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medical Assistance Program Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.

Please direct questions about bulletins and billing information to Medical Assistance Program Provider Services.

Distribution: All providers **September 2007**

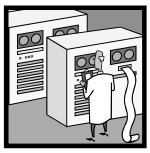
Reference: B0700237

Table of Contents

ALL PROVIDERS 1
National Provider Identifier Update 1
Web Portal Update 2
New Location for ACS 2
PRACTITIONERS 2
Telemedicine 2
Injectable Drugs and Immunizations 3
Providers Performing Mastectomy and Breast Reconstruction Procedure Codes 3
Medicaid Prenatal Eligible Clients 4
HOSPITAL PROVIDERS 4
CMS Proposes Substantial Changes to DRG System 4
PHARMACY PROVIDERS 4
Prior Authorization Approval Length 4
Rx Tamper-Resistant Prescription Pad 4
ARE YOU ENROLLED FOR DIRECT DEPOSIT? 4
SIGN-UP FOR ELECTRONIC BULLETIN NOTIFICATION! 4
SEPTEMBER & OCTOBER 2007 DENVER AND STATEWIDE PROVIDER BILLING WORKSHOPS 5

ALL PROVIDERS

Register and Use your National Provider Identifier



On June 24, 2007, the Colorado Medical Assistance Program claims processing system (MMIS) was modified to accept transactions submitted with only the provider's NPI number as long as the NPI has been registered in the MMIS.

In order to receive a valid response, your NPI must be registered in the MMIS.

- If the MMIS does not accept your transaction with your NPI, verify that you have registered your NPI in the MMIS.

Providers may use their NPI for all Web Portal transactions (batch and interactive) ***with the exception of PAR inquiries.***

Please refer to the Companion Guides in the Provider Services section of the website at:

http://www.chcpf.state.co.us/ACS/Manuals/Manuals.asp or
http://www.chcpf.state.co.us/ACS/Software_Download/Specifications/specifications.asp
For instructions on X12 transactions.

Register your NPI in the MMIS through the Web Portal

Information on how to register your NPI is displayed on the main Web Portal page.

- On the main Web Portal page, choose the link identified as ***Inquiry/Update Provider Data*** from the ***(MMIS) Provider Data Maintenance*** – It's the very last option on the menu if the role has been assigned by the trading partner administrator.
- Enter your Medicaid provider number and your Tax ID or SSN in the fields located on the MMIS Provider Inquiry screen. Press the submit button to go to the MMIS Provider Information page.
- If your NPI has already been registered in the MMIS, it appears on the MMIS Provider information page.
- If you have not registered your NPI, please enter it in the available field.

You may also refer to NPI Help on the Provider Services Home page at:

http://www.chcpf.state.co.us/ACS/Provider_Services/provider_services.asp

Providers may still submit electronic claims using only their Medicaid provider number until they register their NPI.

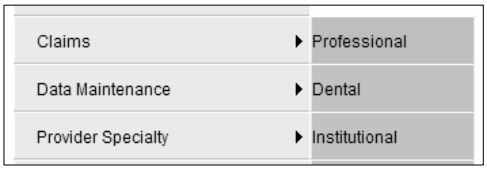
Due to the high volume of NPI calls to the fiscal agent's call center, it is recommended that providers verify NPI registration through the Web Portal for faster results.

Web Portal Update

Upcoming Features

The Web Portal will display new buttons on the Main portal page. To access a service in the Web Portal, do the following:

- Highlight the button with your mouse. If there is no arrow on the button click the button to access the service.
- An arrow on the button indicates a submenu. When a button is highlighted the submenu will display the Web Portal services.
- Use your mouse to select and click on the service you want to access.
- You can also use the keyboard by pressing the "Alt" and the "M" keys simultaneously. Use the arrow keys to move around the menu. Using the "Enter" key allows you to select a service in the menu.



Please check the Web Portal for updates and additional information

New Location for ACS

On Monday, August 20, 2007, ACS, the Medical Assistance Program fiscal agent, moved to their new location at:

Denver Club Building
518 17th Street, 4th floor
Denver, Colorado 80202

All Denver workshops now take place at our new offices in the Denver Club Building.

Only our physical address has changed. Please continue to use the appropriate post office boxes for all correspondence, provider enrollment and information inquiries. We look forward to serving you from our new location!

Practitioners

Telemedicine

Medicaid reimbursement for telemedicine

Beginning October 1, 2007, the Colorado Medicaid Program will initiate billing procedures which will enable providers to be reimbursed for selected services provided via telecommunications equipment.

What is telemedicine?

Telemedicine is not itself a unique service, but a means of providing selected services approved for coverage by Colorado Medicaid. Telemedicine involves two collaborating providers: an "originating provider" and a "distant provider." The provider where the client is located is the "originating site" or "originating provider." In most cases the "distant provider" is a clinician who acts as a consultant to the originating provider. However, in some cases (mental health services, for example), the distant provider may be the only provider involved in the service.

For Colorado Medicaid coverage, telemedicine requires interactive use of live audio-visual communications (television) to enable a practitioner to provide medical services. Diagnostic and therapeutic activities may include psychotherapy, live ultrasound exams, live EKG tracings and use of tele-stethoscopes. Telemedicine does not include consultations provided by telephone (interactive audio) or facsimile (fax) machines.

General Billing Instructions will include information on client notification, confidentiality and record keeping. As soon as they are available, Telemedicine billing instructions will be located in the CO-1500 Specialty Billing Information section of the Billing Manuals located at

http://www.chcpf.state.co.us/ACS/Provider_Services/Billing_Manuals/Billing_Manuals.asp

Procedures selected for telemedicine

Originating providers will bill Q3014, the "originating site facility fee." Distant providers will use modifier GT (via interactive audio and video telecommunications system) for the telemedicine transmission fee. The following procedure codes, when used with modifier GT by appropriate providers, will pay the telemedicine transmission fee. Any other codes billed with modifier GT will not pay the transmission fee.

Outpatient Mental Health	Evaluation & Management		Obstetrical Ultrasounds
90801	99201	99241	76801
90804	99202	99242	76802
90805	99203	99243	76805
90806	99204	99244	76810
90807	99205	99245	76811
90808	99211	99251	76812
90809	99212	99252	76813
90862	99213	99253	76814
90846	99214	99254	76815
90847	99215	99255	76816

Training

Training on telemedicine will be provided in conjunction with scheduled provider trainings in September, 2007.

If you have questions, please contact:

Eric Wolf, Telemedicine Program Coordinator
Colorado Department of Health Care Policy and Financing
303-866-5963
eric.wolf@state.co.us

Injectable Drugs and Immunizations

Rate correction for procedure code J2794 – Risperidal Costa

An error regarding the rate for procedure code J2794 (injection, risperidone, long acting, 0.5 mg) has been identified. The maximum allowable for J2794 is $6.56. This reflects the standard formula used to calculate rates for injectable drugs administered in the office setting -- Average Wholesale Price (AWP) + 10% + $2.00 for administration.

Rate information for immunizations administered to clients aged 21 and older

Effective July 1, 2007, rate updates for immunizations administered to clients aged 21 and older were implemented as mandated by Senate Bill 07-239. The following adult immunization rates have been updated using the following formula – Average Wholesale Price (AWP) + 10% + $2.00 for administration:

Procedure Code	Rate	Procedure Code	Rate	Procedure Code	Rate
90371	201.63	90675	176.31	90715	101.54
90375	55.20	90703	101.43	90716	106.98
90376	31.24	90704	100.35	90718	30.08
90385	24.59	90705	54.98	90732	79.69
90632	27.16	90706	82.70	90733	123.77
90636	55.78	90707	110.80	90735	121.72
90656	66.61	90713	18.57	90746	76.01
90658	53.81	90714	14.62		

Rates for immunizations administered to clients aged 21 and older that were already priced at or above the standard formula described above were not adjusted. Rates for immunizations administered to clients aged 20 and under were not impacted by Senate Bill 07-239.

Attention Providers Performing Mastectomy & Breast Reconstruction Procedures

Effective September 1, 2007, the following mastectomy and breast reconstruction procedures will require a prior authorization request (PAR):

Mastectomy / Reconstruction Codes			
19300	19318	19357	19371
19301	19324	19361	19380
19302	19328	19364	19396
19303	19330	19366	19499
19304	19340	19367	S2068
19305	19342	19368	L8030
19306	19350	19369	L8039
19307	19355	19370	L8600
19316			

PARs that clearly indicate and document that a client currently has breast cancer will receive an expedited review for determination of medical necessity. For breast reconstruction procedures, a response will be issued within 10 days of submission.

PARs and supporting documentation for the procedure codes listed above must be submitted to the Colorado Foundation for Medical Care (CFMC) for determination of medical necessity.

Fax completed PAR forms and supporting documentation to CFMC at **303-695-3377**.

For **PAR questions**, please call the CFMC Medicaid Review line at **1-800-333-2362**.
For **PAR forms and instructions**, please visit **www.cfmc.org/medicaid/medicaid_index.htm**.

For all other questions regarding this bulletin, please contact:

Ginger Burton, Women's Programs Coordinator
303-866-2693 or ginger.burton@state.co.us.

Medicaid Prenatal Care Services

Colorado is committed to providing coverage to as many prenatal clients as we can. You may have noticed a new eligibility verification message that says "The client that you entered is enrolled in the Prenatal State Only program. Full Medicaid Benefits. No Co-Payment required." Be assured that all our prenatal clients are entitled to the full range of benefits, whether they are covered by Medicaid or our special State program. No co-payments are required for prenatal clients for any services received. If you have questions, please call ACS at 1-800-237-0757.

Hospital Providers

CMS Proposes Substantial Changes to DRG System

On August 1, 2007, the Centers for Medicare and Medicaid Services (CMS) issued a final rule implementing a brand new Diagnosis-Related Group (DRG) system called the Medicare-Severity DRGs or MS-DRGs effective for Medicare's fiscal year 2008.

The Department **will not** be implementing the new MS-DRGs for Colorado Medicaid reimbursement on October 1, 2007. The Department is still considering whether or not to implement this new DRG system at a later date during the State's 2007-2008 fiscal year and apply the new DRG system retroactively.

For now, the Department will leave the current DRG Grouper (Version 24.0) in place while different options are discussed regarding the new MS-DRGs and other DRG payment options. Please continue to watch for DRG updates in future Colorado Medical Assistance Bulletins. If you would like to submit comments or questions to the Department regarding DRG system options for Colorado Medicaid, please send an email to: Jessica.McKeen@state.co.us.

Pharmacy Providers

Prior Authorization Approval Length

The Department of Health Care Policy and Financing has increased the prior authorization approval length for two medications. Effective September 1, 2007, Bactroban Nasal Ointment and Sandostatin will have a lifetime prior authorization approval when the existing criteria are met. Currently, Alpha-1 Proteinase Inhibitors, Anti-Anemia medications, Blood Products, Cox-2 Inhibitors, Yohimbine, Leukotrienes, Revatio, many Sodium Chloride preparations and TPN products have a lifetime prior authorization approval when approval criteria are met.

Rx Tamper-Resistant Prescription Pad

The Department is waiting for the final rules from CMS on the Rx Tamper-Resistant Prescription Pad. We will communicate any changes in policy or procedure in future Colorado Medical Assistance Bulletins.

Have you considered Direct Deposit?

Don't let bad weather or postal service delay your paper checks (warrants)! To avoid mail delays, sign up for Electronic Funds Transfer (EFT). EFT is the safest, best, fastest and easiest way to receive Medical Assistance Program payments. The EFT form is located in the Provider Services Forms section of the Department's website at:

http://www.chcpf.state.co.us/ACS/Provider_Services/Forms/Forms.asp

EFT permanently solves paper check (warrant) problems!

Allow 30 days for processing your EFT request.

1. After 30 days, check with your bank to verify that EFT has been set up.
2. You will receive paper checks until EFT has started or until the update is active.

Please Note: *The fiscal agent (ACS) does* ***not*** *have access to EFT information.*

Sign-up for Electronic Bulletin Notification!

Did you know you can stop receiving paper bulletins and start receiving your Colorado Medical Assistance Program bulletins by email notification? Email notifications contain a link to the latest bulletin and allow providers to receive program information up to a week sooner than through bulletins sent by mail.

Medical Assistance Program enrolled providers who do not have their email on file with the fiscal agent should complete and submit their information through the Inquiry/Update Provider Data option located at the main menu within the Web Portal.

Providers may also complete and submit the Publication Preferences form in the Provider Services Forms section of the Department's website at: http://www.chcpf.state.co.us/ACS/Provider_Services/Forms/Forms.asp.

Please fax or mail the completed form to the fiscal agent at the fax number/address on the form. Thank you for promptly completing and submitting the Publication Preferences form.

Providers are responsible for ensuring that the fiscal agent has their current publications email address on file. The Colorado Medical Assistance Program is not responsible for undeliverable notifications due to incorrect email addresses.

Please Remember: *Providers may have* ***only one*** *email address on file with the fiscal agent. The person receiving the email notification should forward the email to all additional people needing the updated information.*

September and October 2007 Denver and Statewide Provider Billing Workshops

General Information

Provider billing workshops include both Medical Assistance Program Billing instructions and a review of Medical Assistance Program billing procedures. There are specific classes for new billers to the Medical Assistance Program and for specialty training for different types of providers. The schedule for September and October 2007 Denver and Statewide workshops follows.

Who Should Attend?

New and experienced receptionists, front desk personnel, admission personnel, office managers, billing services, and other billers should attend the appropriate workshops.

Do I need Reservations?

Yes, reservations are necessary for ***all workshops***. We are currently requesting reservations for both Statewide and Denver workshops in order to provide adequate space in all workshops.

Email reservations to: workshop.reservations@acs-inc.com
or
Call Medical Assistance Program Provider Services to make reservations.
1-800-237-0757 or 303-534-0146

Press "**5**" to make your workshop reservation. This transfers you to a voice mail where you must leave the following information:

- Medical Assistance Program provider billing number
- The date and time of the workshop
- The number of people attending and their names
- Contact name, address and phone number

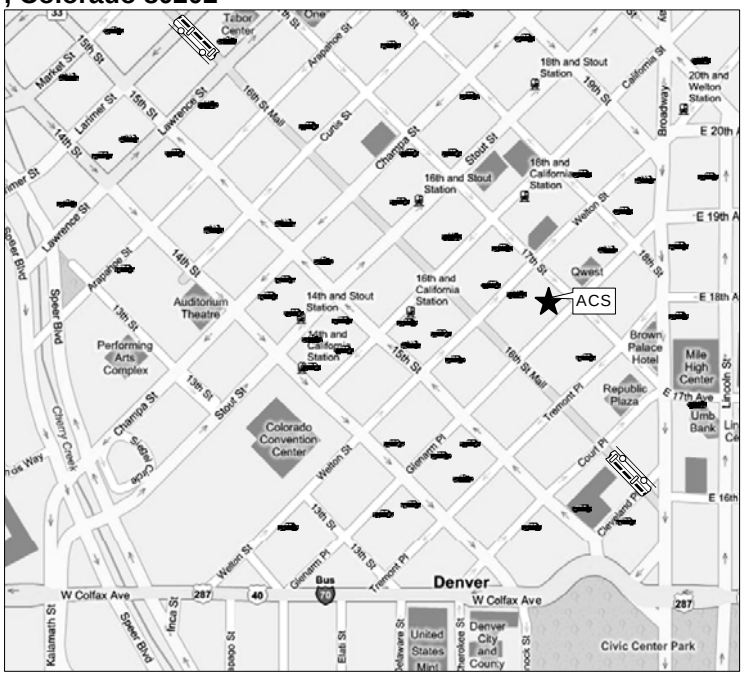
Without all of the requested information, your reservation will not be processed successfully. Your confirmation will be mailed to you within one (1) week of making your reservation. If you do not receive a confirmation within one (1) week please contact Provider Services and talk to a Provider Relations Representative.

Class Descriptions

For a complete list of class descriptions, please see bulletin B0700227 (January 2007) or the 2007 Denver and Statewide Workshop Schedule in the Provider Services Training and Workshops section of the Department's website at:
http://www.chcpf.state.co.us/ACS/Provider_Services/Train_Workshops/train_workshops.asp.

Denver Location

All Denver Workshops are located at our new location:
ACS
Denver Club Building
518 17th Street, 4th floor
Denver, Colorado 80202



Driving directions to ★ACS, Denver Club Building, 518 17th Street, 4th floor, Denver, Colorado 80202:

Take I-25 toward **Denver**
Take exit **210A** to merge onto **W Colfax Ave (40 E),** 1.1 m
Turn **left** at **Kalamath St,** 456 ft
Continue on **Stout St, 0.6** m
Turn **right** at **17th St,** 0.2 m
ACS is located in the Denver Club Building, on the west side of Glenarm Place at 17th Street (Glenarm is a two-way street).

Parking:

Parking is not provided by ACS and is limited in the Downtown Denver area.
Providers attending workshops are urged to carpool and arrive early to secure parking or use public transportation.
= Light Rail Station; A Light Rail map is available at: http://www.rtd-denver.com/LightRail/lrmap.htm
= **Free** MallRide; MallRide stops are located at every intersection between RTD's Civic Center Station and Union Station.
= Some of the commercial parking lots; Lots are available throughout the downtown area and the daily rates range from about $5 to $20.

Beginning Billing

This class is for new billers, billers who would like a refresher and would like to network with other billers about the Colorado Medical Assistance Program. The class covers in-depth information on resources, eligibility, timely filing, reconciling your remittance statements and paper claim completion for the UB-92 and the CO1500. *This class does **not** cover any specialty billing information.* The fiscal agent provides specialty training in their Denver office during March and October each year and statewide during May and September each year.

Please refer to the 2007 Denver and Statewide Workshop Schedule in the Provider Services Training & Workshops section of the Department's website at:
http://www.chcpf.state.co.us/ACS/Provider_Services/Train_Workshops/train_workshops.asp for a complete listing and descriptions of Denver workshops.

October 2007 Denver Beginning Workshop Schedule

Beginning Training CO-1500/837P
10/09/07 – Tuesday, 9:00am – 3:00pm

Beginning Training UB-92/ 837I
10/11/07 – Thursday, 9:00am – 3:00pm

October Denver Specialty Training Schedule

Audiology
10/15/07 – Monday, 10:00am-11:30am

Dental
10/25/07 – Thursday, 10:00am-12:00pm

Dialysis
10/24/07 – Wednesday, 3:00pm-4:00pm

FQHC/RHC
10/25/07 – Thursday, 2:00pm-4:00pm

HCBS – CHCBS, EBD, PLWA, MI and CDCE
10/17/07 – Wednesday, 10:00am-12:00pm

HCBS – BI
10/17/07 – Wednesday, 1:00pm-3:00pm

Home Health
10/16/07 – Tuesday, 11:45am-1:00pm

Hospice
10/18/07 – Thursday, 9:30am-10:30am

Hospital
10/18/07 – Thursday, 11:00am-2:00pm

Nursing Facility
10/16/07 – Tuesday, 9:00am-11:15am

Physical/ Occupational and Speech Therapy
10/23/07 – Tuesday, 9:00am-11:00am

Pharmacy
10/24/07 – Wednesday, 9:00am-11:00am

Practitioner
10/23/07 – Tuesday, 1:00pm-3:00pm

Fall – September 2007 Statewide Workshop Locations and Schedules

Alamosa (Tuesday, 09/11/07)
Clarion of the Rio Grande Hotel
333 Santa Fe
Alamosa, CO 81101
719-589-5833

Colorado Springs (Thursday, 09/20/07)
Hilton Embassy Suites Hotel
7290 Commerce Center Dr
Colorado Springs, CO 80919
719-599-9100

Fort Collins (Tuesday, 09/25/07)
Hilton Fort Collins
425 West Prospect Road
Fort Collins, CO 80526
970-482-2626

Grand Junction (Thursday, 09/13/07 – *New location for 2007)*
Hilton Hampton Inn Grand Junction
205 Main Street
Grand Junction, CO 81501
970-243-3222

Greeley (Thursday, 09/27/07)
Best Western Regency
701 8th Street
Greeley, CO 80631
970-353-8444

Pueblo (Wednesday, 09/19/07 – *New location for 2007)*
The Pueblo Convention Center
320 Central Main Street
Pueblo, CO 81003
719-542-1100

Fall 2007 Statewide Beginning Billing

Alamosa – Tuesday, 09/11/07 (8:30am-1:00pm)
Colorado Springs – Thursday, 09/20/07 (8:3 0am-1:00pm)
Fort Collins – Tuesday, 09/25/07 (9:00am-1:30pm)
Grand Junction – Thursday, 09/13/07 (8:30am-1:00pm)
Greeley – Thursday, 09/27/07 (9:00am-1:30pm)
Pueblo – Wednesday, 09/19/07 (8:30am-1:00pm)

Fall 2007 Statewide Specialty Training

Alamosa – Tuesday, 09/11/07
Home Health/ Private Duty Nursing (2:00pm-4:00pm)
Practitioner (2:00pm-4:00pm)

Colorado Springs – Thursday, 09/20/07
Practitioner (2:00pm-4:00pm)
Nursing Facility – Cancelled
Provider Enrollment Application (2:00pm-4:00pm) – ***New***

Fort Collins – Tuesday, 09/25/07

PRTF – Cancelled
TRCCF – Cancelled
Dental (2:00pm-4:00pm) – ***New***
FQHC/RHC (2:00pm-4:00pm) – ***New***

Grand Junction – Thursday, 09/13/07

Hospital – Cancelled
Practitioner – Cancelled
Dental (2:00pm-4:00pm) – ***New***
Provider Enrollment Application (2:00pm-4:00pm) – ***New***

Greeley – Thursday, 09/27/07

Hospital (2:00pm-4:00pm)
Practitioner (2:00pm-4:00pm)

Pueblo – Wednesday, 09/19/07

Dental (2:00pm-4:00pm) – ***New***
FQHC/RHC (2:00pm-4:00pm)

All workshop changes are italicized.

Based on feedback from Spring Statewide Workshop attendees, the State and fiscal agent have re-evaluated the Fall 2007 Statewide Specialty Workshop schedule. Changes have been made based on provider needs and requests.

These changes include the addition of:

1. Provider Enrollment Application workshop in Grand Junction and Colorado Springs
2. Dental in Fort Collins, Grand Junction and Colorado Springs
3. FQHC/RHC in Fort Collins

The following workshops have been cancelled:

1. Nursing Facility in Colorado Springs
2. PRTF and TRCCF in Fort Collins
3. Hospital and Practitioner in Grand Junction

All changes to the Fall 2007 Statewide Specialty Workshop schedule are shown above and are included in the 2007 Denver and Statewide Workshop Schedule (Revised 07/07) posted in the Provider Services Training and Workshops section of the Department's website at:

http://www.chcpf.state.co.us/ACS/Provider_Services/Train_Workshops/train_workshops.asp

Please direct questions about Medical Assistance Program billing or the information in this bulletin to Medical Assistance Program Provider Services at:
303-534-0146 or 1-800-237-0757 (Toll free Colorado)

For updates check: *http://www.chcpf.state.co.us/ACS/Provider_Services/provider_services.asp*