

## WHO DO I CALL IF I HAVE A QUESTION?

---

### *If you have or believe you may be eligible for Medicaid and*

- You need to know where to go to apply for Medicaid, or
- You need information about how to get mental health services, or
- You have a complaint about a service, a provider or access to services call

**Department of Health Care Policy  
and Financing**  
303-866-3513 or  
outside the metro area 1-800-221-3943  
TTY 303-866-3883

### *If you do not have Medicaid and*

- You need information about how to get mental health services, or
- You have a complaint about a service, a provider or access to services call

**Department of Human Services,  
Division of Mental Health**  
303-866-7400 or  
outside the metro area 1-800-811-7648  
TDD 303-866-7471

This brochure is available at

### **Department of Human Services Office of Behavioral Health and Housing**

#### **Division of Mental Health**

3824 West Princeton Circle  
Denver, CO 80236-3111  
Phone (303) 866-7400 or  
outside the metro area:  
1-(800) 811-7648  
Fax (303) 866-7428

[www.cdhs.state.co.us/ohr/mhs/  
index.html](http://www.cdhs.state.co.us/ohr/mhs/index.html)

### **Department of Health Care Policy and Financing**

1570 Grant Street  
Denver, CO 80203-1818  
Phone (303) 866-3513 or  
outside the metro area:  
1 (800) 221-3943  
Fax (303) 866-4411  
[www.chcpf.state.co.us](http://www.chcpf.state.co.us)

## COLORADO'S PUBLICLY FUNDED MENTAL HEALTH SYSTEM

---



(This brochure is created pursuant to 26-4-123(7), C. R. S., as enacted by HB04-1265)

## Colorado's Publicly Funded Mental Health System:

- Provides mental health services to Coloradans of all ages who do not have mental health insurance coverage or who have Medicaid.
- Includes services provided by
  - Community Mental Health Centers
  - Specialty Clinics
  - State Mental Health Hospitals (Institutes)
  - Individual Providers
  - Residential Placements
- Is paid for with state fund dollars, federal grant dollars, state and federal Medicaid dollars, local government dollars and private donations and grants.
- Is monitored by two state agencies:

### DEPARTMENT OF HUMAN SERVICES

AND

### DEPARTMENT OF HEALTH CARE POLICY AND FINANCING

The purpose of this brochure is to help Colorado residents understand the roles of the two departments.

## Department of Human Services

---

The **Department of Human Services** (DHS) has many responsibilities within the publicly funded mental health system.

- ☞ To purchase non-Medicaid community mental health services for Colorado including\*:
  - ◆ Approving community mental health programs
  - ◆ Adopting standards, rules and regulations
  - ◆ Conducting training programs
  - ◆ Monitoring and ensuring high quality, accessible mental health services
  - ◆ Responding to complaints from non-Medicaid consumers
- ☞ To approve/designate facilities for 72 hour treatment and evaluation under the Care and Treatment of the Mentally Ill Act\*
- ☞ To receive federal grants for Colorado mental health services as the official mental health authority\*
- ☞ To administer the Colorado Mental Health Institute at Fort Logan and the Mental Health Institute at Pueblo

\*The **Division of Mental Health** within DHS performs these functions.

## Department of Health Care Policy and Financing

---

The **Department of Health Care Policy and Financing** (HCPF) is designated as the single state agency to administer Colorado's Medicaid program.

Medicaid is a health care benefit program for low income and special needs Colorado residents.

There are three types of Medicaid mental health programs:

- ☞ The Medicaid Community Mental Health Services Program
- ☞ Medicaid fee-for-service mental health services
- ☞ Home and Community Based Mentally Ill Waiver

HCPF's responsibility within the publicly funded mental health system is to administer the Medicaid program statewide including:

- ☞ Contracting with mental health providers
- ☞ Adopting standards, rules and regulations for the Medicaid program
- ☞ Monitoring mental health providers to ensure high quality, accessible mental health services
- ☞ Responding to complaints regarding the Medicaid program, services and providers