Colorado Department of Health Care Policy and Financing 1570 Grant St., Denver, CO 80203-1818	**NUMBER:** HCPF 08-006 **CROSS REFERENCE:**
DIVISION OR OFFICE: Division of Child Health Plan *Plus*	**DATE:** June 18, 2008
SUBJECT AREA: Child Health Plan *Plus* (CHP+)	
SUBJECT: CHP+ ASO Vendor **TYPE:** I Informational	**APPROVED BY:** Bach Blood for Sandeep Wadhwa, MD

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Purpose:

The purpose of this agency letter is to notify County Departments of Social/Human Services and Medical Assistance (MA) Site staff of the new Child Health Plan *Plus* (CHP+) Administrative Service Organization (ASO) vendor. The ASO vendor will be changing from Anthem to Colorado Access starting July 1, 2008. The change is the result of a competitive bid process for the contract effective July 1, 2008.

Background:

The ASO is the entity that recruits providers, processes provider contracts, provides member and provider customer service, conducts claims administration, pays claims, handles medical appeals and prior authorizations for the CHP+ State Managed Care Network (SMCN). The ASO only provides these services for the SMCN.

This change does not affect the HMOs/MCOs that participate in CHP+ (Colorado Access, Denver Health, Kaiser and Rocky Mountain Health Plan). Colorado Access will continue to serve as a CHP+ MCO and as of July 1, 2008 it will serve as the ASO for the CHP+ SMCN in place of Anthem.

Procedure or Information:

CBMS Changes

The Colorado Benefits Management System (CBMS) drop down menu on the "Collect MCO/HMO Detail" window has been changed to "State Network-CO Access" replacing "Anthem" for enrollments in the CHP+ SMCN starting July 1, 2008.

Prenatal Care Program HMO Selection

All pregnant women who are eligible for the CHP+ Prenatal Care Program must be enrolled in the State Network-CO Access as their HMO.

Pre-HMO
CBMS will continue to assign the "State Network-CO Access" for the Pre-HMO period.

Claims
Anthem will continue to pay claims for any services received through June 30, 2008. Colorado Access will pay claims starting with dates of service as of July 1, 2008.

Providers
CHP+ members previously assigned to Anthem will not need to change providers and they will not experience a change in benefits. Providers with the CHP+ SMCN will continue to be in-network because they contract directly with the State and not with the ASO vendor, although they may have separate contracts with their MCO.

Effective Date:

July 1, 2008

Contact Persons:

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