

EXHIBIT B



CENDANT
Car Rental Group

November 21, 2003

Bob Siefken
Lenora Lancaster
State of Colorado
Division of Central Services
225 E. 16th Ave., Suite 800
Denver, CO 80203

Dear Bob and Lenora,

Please accept the following as an addendum to our State BOA offer.

The official name of our company is "Avis Rent A Car System, Inc." For notification purposes, please send all correspondence to:

Kathleen Allen
Account Manager
Cendant Car Rental Group - Avis & Budget Sales
888 Dove Street
Newport Beach, CA 92660
Phone: 949-660-5250

1. Section II., B.1., last sentence

Avis acknowledges that the State of Colorado has changed the words "sixty (60) days" to "thirty (30) days".

2. Business relationship with Cendant and Budget

Cendant is the parent company of Cendant Car Rental Group (CCRG). CCRG is one company with: one CEO, one Chairman, one President, one Executive Team, etc. CCRG is comprised of two Brands: Avis & Budget. Both brands contribute to the bottom line of CCRG. CCRG has one sales force that sells both brands.

The Federal Employee Identification Number for Avis Rent A Car System, Inc. is 11-1998661.

AVIS

Budget



3. Page 5, Section III, N.

Avis will make every effort to work with the State of Colorado in regards to the Governor's Executive Order D 005 03, to reduce unnecessary car rental insurance sold to state employees. Avis agrees to the provisions in this section for all business rentals booked on a State of Colorado issued third party event card linked to Avis, as Avis is guaranteed that this is a business rental.

In addition, Avis will work closely with the State of Colorado to comply with the Executive Order via the following action items:

- 1) As a large worldwide company conducting hundreds of thousands of transactions daily, it is impossible for Avis to have a system in place to verify if a State of Colorado rental is business or leisure. What Avis can do, is focus on its locations within Colorado. Avis will re-educate all of its Colorado rental locations about the Governor's Executive Order and the fact that state travelers on official business must not be sold additional insurance, as it is already included in the State program. Avis agrees to the pay the State the \$30.00 administrative fee if Avis sells additional insurance to a State of Colorado traveler using the State of Colorado AWD# A5141, while renting an Avis vehicle on official business within Colorado. Avis requests that the State make every effort to educate State travelers not to purchase additional insurance while on official State business.
- 2) Avis will work with the Statewide Travel Manger to create a matrix to be distributed to all state employees regarding the details of the Avis program in an effort to better educate them on all facets of the Avis program, including the fact that insurance is already included in the State program for business rentals.
- 3) Avis will work closely with the Statewide Travel Manager in an effort to have all state travelers sign up for the Avis Preferred Service, which allows the traveler to by-pass the counter and go straight to his/her vehicle, avoiding any Avis counter personnel who might inadvertently sell the traveler additional insurance.
- 4) Avis will provide the Statewide Travel Manager detailed ad hoc reports regarding any additional insurance purchases. This will help isolate any 'repeat offenders', allowing the state to educate these travelers early on the inclusiveness of insurance in the Avis program and ultimately save money.
- 5) Lastly, Avis will do everything in its power to work with the Statewide Travel Department to assist in its increased vigilance of avoiding unnecessary insurance purchases for business rentals; i.e. ad hoc seminars, information to be posted on Statewide travel site, etc.



4. Page 7, Section IV.B, Item #2

“CorpRate” is the same as the State of Colorado rates.

5. Page 10, Section V.

By mid-quarter 2004, Avis will have a new claims system fully implemented. The new system will provide the ability to generate ad hoc reports for Statewide Travel Management.

6. Page 23, Section F

As long as the AWD number is used, all insurance as described in the BOA is provided in the event that the travel card supplier declines the charge..

7. Page 33, Section XI.C.

Avis acknowledges that the data obtained through the state travel card vendor (US Bank VISA) shall be used only for its intended purpose to facilitate expedited service for qualified state employees. Therefore, this data is to be considered confidential and shall not be used to the benefit of the rental car vendor by way of sharing or selling such information. If the vendor desires to use this information for any type of mailing lists or sales/promotional literature, prior written permission is required in advance from Statewide Travel Management.

8. Page 24, Section XII., A., last sentence

Avis acknowledges that the State of Colorado has changed the words “sixty (60) days” to “thirty (30) days”.

9. Page 25, Section XII.,C.

Avis affirms that 4 wheel drive vehicles are covered under this BOA with no restrictions.

10. Pages 31-32, Section XII.,Q

Avis affirms that any and all cities for which a rate has been quoted in Exhibit B comply with all terms and conditions of the BOA.

11. Event card transactions

A travel arranger completes the attached Avis/Visa Global Electronic Billing (GEB) application and faxes it to the State’s Account Services Representative, Robin Cooper-Shelton at 918-621-4820. The travel arranger should also e-mail Robin at rshelton@avis.com to confirm the request. Robin will facilitate processing of the request. Processing takes approximately 2-3 business days. Robin will contact the travel arranger once the Avis central billing link to the event card has been established. The travel arranger can then purchase Avis rental car services for any State traveler under this third party billing system. Billing statements will come from the US Bank Visa, not Avis.



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12. International Rates

Avis has and will continue to offer the State of Colorado our best Corporate International Program, which includes Collision Damage Waiver (CDW) and Theft Protection (TP). These rates are special corporate international rates that we offer our best corporate customers. The rates are updated annually. Please see attached for the State's current Corporate International Program. The rates are discounted rates and vary by country.

Best Regards,

Kathleen Allen
Account Manager
Cendant Car Rental Group

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